

Corrigendum Document & Pre Bid Response



For

Development and Support of ShaalaKosh Application for Schools of Chhattisgarh



**Chhattisgarh infotech Promotion Society
(CHiPS)**

**State Data Center Building, Near Police Control Room,
Civil Line Raipur, Chhattisgarh-492001**

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Tender Reference Number: 46/CEO/CHiPS/NIT/Software/Shaalakosh/2017 Raipur
Dated 15/09/2017

Project Name: Development and Support of ShaalaKosh Application for
Schools of Chhattisgarh.

Corrigendum Reference Number: Corrigendum 01/ CEO/CHiPS/NIT/Software/Shaalakosh/2017
Dated 29th September, 2017

Last date and time for submission of bids: 09th October 2017 upto 03:00 PM

Physical Submission of EMD/DD: 09th October 2017 from 03:30 PM to 5:00 PM

Date of Technical Bid Opening: 10th October 2017 at 12:30 PM

Addenda:-

1. No advance payment will be made by CHiPS against placing the order to the bidder.

Tender No. 46/CEO/CHiPS/NIT/Software/Shaalakosh/2017 Raipur Dated 15/09/2017 Subject: Pre- Bid Queries

S. No.	TENDER Document Reference(s) (Section & Page Number(s))	Content of TENDER requiring Clarification(s)	Points of Clarification	CHiPS Response
1	page 46, ANNEXURE-IV	For Successful Bidder: - a. Date of Issuance of PO : T0 b. Development and Installation of 4 Modules : T0 + 1 Months c. Rest Modules Development and Installation : T0 + 3 Months	This is a development project and FRS/SRS, other activities are there in the scope of work so we request you to revise the timelines as per the standard practice: a: FRS / SRS b. Development and Installation of 4 Modules c. Rest Modules Development and Installation d. Deployment e. Training & UAT f. Security Audit & Go Live f. Maintenance Support Phase 2nd option - Purchaser may take COTS Product but required features must be specified clearly	Date of Issuance of PO : T0 + 15 day SRS/FRS submission and Finalization b. Development and Installation of 4 Modules : T0 + 45 days c. Rest Modules Development and Installation : T0 + 120 Days

2	Page 26, Sub-point 17.10	Free Customization, support, maintenance services shall be provided by the Bidder during the period for 2 years.	Scope finalized during SRS/FRS approval would be customized free of cost by Bidder and beyond sign off on FRS/SRS all customization would be routed through change request procedure.	Scope finalized during SRS/FRS approval would be customized free of cost by Bidder and beyond sign off on FRS/SRS all customization would be routed through change request procedure which will done on mutual agreement.
3	General	General	Total Number of Users (Students & Staff)	All government School Head Masters (51758), DEO's, BEO's, State Officers
4	General	General	No. of Concurrent User	2000
5	General	General	Total Estimated budget	As per RFP
6	Page no 9 – Scope of Work	N/A	Point of integrations and external touch points	As per requirement from Department of School Education.
7	Page no 12 – Reports	On-demand reports in desired language for real-time monitoring	Please specify the scope of languages	Hindi and English
8	Page no 29 – Data Rights and IPR	The application developed under this RFP will become the Intellectual Property of CHiPS/ Department of School Education.	The system in offering is developed and management by Apar Technologies, and company own the IP for the same. Apar cannot offer the IP for the solution implemented.	As per RFP
9	Page no 11 – modules of required software need to be developed (Real-time dashboards in mobile app)	Real time dashboard on mobile app	Mobile app will be both Android/ iOS platform	Mobile app will be both Android/ iOS platform

10	Page no 11 – modules of required software need to be developed (Salary Module)	Salary Module	Salary module will be backed by HR module, or there is already existing system to integrate with	This will be based on the Attendance and leave module of the ShaalaKosh application which will be developed by the selected bidder only.
11	Page no 11 – modules of required software need to be developed (Inspection Module)	Inspection Module	SMS gateway to be integrated is already available, or Apar needs to procure it as a part of the package	SMS gateway will be provided by CHiPS.
12	Page no 8 – point 11 (EMD)	Rs 5,00,000/- (Rupees Five Lakh Only)	Please confirm the amount as it is conflict as mentioned in Annexure VII (Page 48	Bank Guarantee of 5 Lakh (Rs. Five Lakh only)
13	Page 7 Eligibility Criteria Point Number 1	The bidder should be a Registered Company in India under the Companies Act, 1956	Sir, its a request to please allow Partnership Firms under Partnership Act 1932 or Proprietorship firms. So that other potential firms can participate in this tender.	Partnership Firms under Partnership Act 1932 or Proprietorship firms is also allowed in condition to providing the valid proof.
14	Page 8 Eligibility Criteria Point Number 11	The bidder should furnish, as part of its proposal, an Earnest Money Deposit (EMD) of the Rs. 5,00,000/- (Rs. Five Lakh only) The EMD should be in the form of Bank Guarantee (As per format prescribed in this RFP) issued by a Nationalized / Scheduled Bank.	Sir, As per GFR rule 170 Amended and published 2017. It is required that the organisations registered under Ministry of MSME NSIC, to be exempted form submission of EMD. So sir its a kind request to please give relaxation to the MSME Vendors as per the govt norms.	As per GFR 2017.

15	Page 9 SOW Point 1	Web, iOS and android based software for taking biometric attendance and monitoring system is required to be developed and maintained. Also need to maintain existing ShaalaKosh software (Web, Android based) developed by department	<ol style="list-style-type: none"> 1. What is shaalakosh software? For what all activities is it used currently? 2. Technologies used for shaalakosh software <ol style="list-style-type: none"> a. Front-end b. Back-end c. middle ware d. Data layer e. Database f. Third party integrations g. Infrastructure used (Is it cloud enabled?) 3. Is data migration required from existing Shaalakosh to new system? If so what all data need to be migrated? How accurate is current data? Do we need to incorporate any extra accuracy checks before migrating the data? 	Shaalakosh application will be a comprehensive school management system. It will include teacher attendance, student attendance and other modules relevant to the school administration. For the present system, Web app is in ASP.NET; DB is MS SQL Server; Device is running Android; Infrstructure is hosted in State Data Center
16	Page 9 SOW Point 1		Mobile Apps – • Native Apps will take time – Will not be able to accommodate in first delivery• Hybrid Apps can be build fast• We can use mobile first design while building web app. This will be suggested for the first phase.	Would be comfortable with both native and hybrid apps. Will be able to deliver the product in time with either option.

17	SOW Point 3	Bidder will generate a centralized database of all school, teachers and students enrolled in various government schools which can be organized on the basis of name, category, class, gender, caste, etc.,	Is this data currently available? How to obtain access to this data?	Data will be provided to the successful bidder.
18	SOW Point 5	Software will also be used by other states of the country. Therefore, it will be the task of the bidder that bidder shall able to import the base line data obtained from the other states and use it in this software.	Need more details. Base-lines of other states may change.	Approved Base line data format will be provided by CHiPS to the Successful bidder.
19	SOW Point 7	The android based software for Tablet Bio-Metric device should have provision for online as well as offline data uploading through use of GSM SIMs/ Wifi with the system specifically designed for use in rural areas lacking network connectivity.	What type of Bio-Metric Device are in use currently? If not in use, would like to have the use-cases describing the capture of Bio-Metric details?	Morpho LO device.

20	SOW Point 9	Bidder also need to develop APIs and web services for ShaalaKosh application as per requirement of CHiPS/ Department of School education to share data to concerned departments.	Need to have the elaborate list of services required	Shaalakosh application will be a comprehensive school management system. It will include teacher attendance, student attendance and other modules relevant to the school administration. The selected bidder will have to ensure that all integrations relevant to making a comprehensive school management system are created. These may include integrations with NUEPA, UDISE, SDMIS, SEMIS, CM Dashboard, Ministry Dashboard, PM Dashboard, etc.
21	Page 46 , ANNEXURE-IV	We will deliver all the Hardware's and peripherals based on the above delivery schedule at the designated distribution locations in the Schools in Chhattisgarh state as per the list provided by CHiPS	Need the exact number of location where hardware need to be installed which include the hardware requirement of each loaction	No hardware need to supply/Deliver under this RFP.
22	Page 49 ANNEXURE VII , Para 5	the Bidder is required to furnish to CHiPS an unconditional and irrevocable Bank Guarantee for an amount of Rs. 5,00,00,000/- (Rupees Five Crore only) as Earnest Money Deposit and the Guarantor has at the request of the Bidder agreed to provide such Guarantee being these presents	EMD Amount is diffrent as per Fact Sheet	Bank Guarantee of 5 Lakh (Rs. Five Lakh only)

23	Page 4, Fact Sheet , Point 14	Rs. 5,00,000/- (Five Lakh only). EMD may be submitted in Demand Draft in the name of CEO, CHiPS	EMD Amount is different as per ANNEXURE VII	Bank Guarantee of 5 Lakh (Rs. Five Lakh only)
24	Page - 9 Point 12	Valid ISO 9001:2008 or above certificate for <u>manufacturing</u> process	Is it certificate for Software Development ? Please clear.	Valid ISO 9001:2008 or above certificate for Software Development process
25	Page - 26 Point 14	The <u>equipment</u> will be tested by CHiPS or CHiPS nominated agency.	Which equipment ?	Software will be tested by CHiPS/ Department of School Education
26	Page 30 - Training - Point 3	Bidder would also need to conduct the training at/from a single location in all district locations (27) identified by CHiPS for IT Team members and facilitators.	Training for District IT Team members and facilitators, Can the place/location of the training Raipur instead?	As per RFP

27	Page 12 - Note:	Note: Number of modules can be increased as per requirement of CHiPS/ School Education during the contract period.	Please Clear the total number of modules and their details, so that we can estimate the cost accordingly.	Shaalakosh application will be a comprehensive school management system. It will include all modules relevant to the school administration. The selected bidder will have to ensure that all modules relevant to making a comprehensive school management system are created. These may include - Student Enrolment and Registration , Student Progression - Child tracking, Drop-outs, Transition, Student Attendance, Student Incentives - Scholarship, Cycle, Textbook, Uniform, For CWSN, Student Achievement
28	Page 49 - Para 5th & Page 50 Para 1	Bank Guarantee for an amount of Rs. 5,00,00,000/- (Rupees Five Crore only) as Earnest Money Deposit	Bank Guarantee is INR Five lakh or INR Five Crore ?	Bank Guarantee of 5 Lakh (Rs. Five Lakh only)

