



Corrigendum Document

For

Empanelment of Agency for supply, commissioning and maintenance of Hardware and services for Schools of State of Chhattisgarh under ICT Scheme



**Chhattisgarh infotech Promotion Society
(CHIPS)**

**State Data Center Building, Near Police Control Room,
Civil Line Raipur, Chhattisgarh-492001**

Tel: 0771-4014158 Email: ceochips@nic.in, Website: www.chips.gov.in

Tender Reference Number: 33/CEO/CHIPS/ICT/2017 Raipur
Dated 01/02/2017

Project Name: Empanelment of Agency for supply, commissioning and maintenance of
Hardware and services for Schools of State of Chhattisgarh under ICT Scheme.

Corrigendum Reference Number: Corrigendum 03/ CEO/CHIPS/ICT/2017
Dated 20th March, 2017

Last date and time for submission of bids: 27th March 2017 upto 03:00 PM

Physical Submission of EMD/DD: 27th March 2017 from 03:00 PM to 5:00 PM

Date of Technical Bid Opening: 28th March 2017 at 12:30 PM

Addenda:

1. Operating System for Laptop, Teachers Desktop and High end Desktop:

National Academic OEM SKU under Shape the future program with Genuine MS office letter is attached with this corrigendum.

2. ANNEXURE III – FINANCIAL PROPOSAL FORMAT – Table A

Sr. No. 13: FMS and AMC: FMS cost, Manpower cost and AMC cost should be quoted on Sr. No 13.

Prebid Queries : Tender No. 33/CEO/CHiPS/ICT/2017 & Corrigendum			
S. No.	TENDER Document Reference(s) (Section & Page Number(s))	Content of TENDER requiring Clarification(s) & Points of Clarification	CHiPS Response
1	Page-9, Clause-12, Eligibility Criteria	Bidder and respective OEM should have ISO 9001 for Manufacturing : It is requested that Bidder may be asked to submit ISO 9001 in their respective domain area as bidder may not be a manufacturer.	Bidder and respective OEM should have ISO 9001 or above.
2	Page-11	Insurance : As clarified in the corrigendum that insurance of delivered material has to be taken by bidder against theft, fire and damage. Please add that FIR would be lodged by the School Authorities and Bidder should replace the equipment within 4 weeks of receipt of Non Traceability Report (NTR) from Police.	FIR would be lodged by the School Authorities and Bidder should replace the equipment within 4 weeks of receipt of Non Traceability Report (NTR) from Police.
3	Page-12, Facility Management Services	Manpower Deployment: We once again request you to fix the minimum remuneration for the hardware engineer to be deployed. In ICT Scheme of MHRD, Rs.5000/- is paid to School Coordinator.	As per RFP

4	Page-22, Clause 17.1	Delivery & Installation Timeline : We kindly request you to allow us minimum 150 School Working Days as the Bill of Material to be shipped and delivered is very large and maximum of this is imported. The terrain of State is also tough to operate.	As per RFP
5	Page-107	Annexure-13, Commitment Letter : The language of the commitment letter is not applicable to OEM as the onsite warranty service support is the responsibility of implementing agency. We kindly request you to remove the annexure XIII.	Annexure-13, Commitment Letter : Commitment letter required from Bidder on behalf of OEM as the onsite warranty service support is the responsibility of implementing agency
6	Corrigendum 1, dated 25.02.17, Page-3	Operating System: Please give us the copy of Shape The Future (STF) agreement copy signed between State and Microsoft	Attached with this Corrigendum
7	Corrigendum 1, dated 25.02.17, Page-4 & 5	Multimedia Content: The detail asked in corrigendum for development of Multimedia Content is too open to develop and to curate. It would be very lengthy even to certify the develop content with respect to State Board. We request you to ask for Multimedia Content Development of: - Class IX & X: Science, Maths, Social Studies and English - Class XI & XII: Physics, Chemistry, Biology, Mathematics and English	All type of content from Class 1 to 12th CG board mapped for Hindi, English, Maths, Science (Physics, Chemistry, and Biology) needs to supply. Payment of the Content will start only after the complete delivery of Content as required (Payment from delivery date only). Bidder also need to update content on periodic basis (Every 3 months).
8	Corrigendum 1, dated 25.02.17, Page- 5 & 6	Adaptive (Blended) Learning: As per corrigendum, the new line item added in the bill of material for Adaptive Learning is a concept less tested in education space. Also the some important subject like Science is not readily available with the suppliers and it will take at least a year to develop the same. We kindly request you to remove the line item from Bill of Material.	As per RFP

9		<p>Chromebook: Screen Size – Screen size for the chromebook is 11.6 inch and in the laptop it is desired at 14”. These are totally two different form factors and no comparison is possible. There will be a high disparity in the prices</p>	As per RFP
10		<p>Laptop SpecificationsThe laptop specifications ask for 5 year warranty with 5 years on battery and adapter as well. This warranty format is non-standard for any OEM and inclusion of this would take the prices very high. As per our understanding there is a budget price for these items and in case we offer this non-standard warranty, the prices of these laptops would go exponentially higher than the budget. Hence we would suggest the following options: 1. Standard 5 years warranty 2. Standard 1year/3 year warranty followed by AMC for the equipment for the remaining period of the contract</p>	As per RFP

11	<p>Inclusion of Chromebooks As per the corrigendum released, it is seen that chromebooks have been added as an option for the equipment to be supplied for use by the students. There are multiple concerns to which we seek to get your attention:</p> <ol style="list-style-type: none">1. Budget per unit – the specifications mentioned are very high and the chromebook would not fit in the budget vis-a-via the specifications asked for. We would like to suggest the following changes in the specifications so that maximum participation is there from all OEM's². The desired warranty period is not mentioned for the chromebooks. Further, chromebooks do not have a warranty for 5 years available³. Screen Size – Screen size for the chromebook is 11.6 inch and in the laptop it is desired at 14". These are totally two different form factors and no comparison is possible. There will be a high disparity in the prices	Standard 5 years warranty including battery and adapter. Rest As per RFP
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12		<p>Laptop Specifications • The laptop specifications ask for 5 year warranty with 5 years on battery and adapter as well. This warranty format is non-standard for any OEM and inclusion of this would take the prices very high. As per our understanding there is a budget price for these items and in case we offer this non-standard warranty, the prices of these laptops would go exponentially higher than the budget. Hence we would suggest the following options:• Standard 5 years warranty• Standard 1year/3 year warranty followed by AMC for the equipment for the remaining period of the contract</p>	As per RFP
13		<p>we should quote additional line of item separately as per corrigendum . line item as an alternate solution and it will be treated as different line item technically for RC purpose .if we do so the Bidder will not beTechnically out .</p>	Bidder needs to quote all line Items with valid price. CHiPS may ask any Line item or all Line items as per requirement.



March 8, 2017

Mr. Alex

CHIPS - Chhattisgarh infotech & biotech Promotion Society

State Data Centre Building, Near Police Control Room, Civil Lines, Raipur, Chhattisgarh-492001 Tel.: +91-771-4014158

Re: Shape the Future Letter of Eligibility for CHIPS - Chhattisgarh infotech & biotech Promotion Society (4002)

Microsoft hereby approves the CHIPS - Chhattisgarh infotech & biotech Promotion Society as eligible for the Microsoft Shape the Future Initiative ("Initiative"), using the National Academic Product pre-installed and distributed on devices that meet the Initiative device hardware configuration requirements* attached herein.

CHIPS - Chhattisgarh infotech & biotech Promotion Society must provide this letter (all pages) and Appendix A to an Original Equipment Manufacturer ("OEM") when requesting information, requesting a price quotation or submitting an order for the fulfillment of English (United States) language licenses ("Licenses").

CHIPS - Chhattisgarh infotech & biotech Promotion Society may order from the OEM no more than 55000 Licenses (combined) for the SKU(s) listed below, or any subsequent product. All devices distributed pursuant to this Letter of Eligibility must meet the hardware configuration requirements* for the corresponding SKU:

Windows® 10 Pro (National Academic only)(Strategic) for World-wide Distribution

Microsoft® Office Professional Academic 2016 (EM)

The Licenses may only be distributed to the educational institutions in Appendix A and only in association with the Initiative. In addition, Microsoft may request CHIPS - Chhattisgarh infotech & biotech Promotion Society submit proof of receipt of the Licenses, such as an OEM invoice, a shipment record or similar documentation which demonstrate receipt.

CHIPS - Chhattisgarh infotech & biotech Promotion Society eligibility to participate in the Initiative described herein will expire one year from the date of this letter. Any modifications or extensions to participation in the Initiative, including but not limited to, Initiative terms, conditions, and eligibility criteria must be in writing and issued by Microsoft.

Inquiries related to this letter should be submitted to your Microsoft representative.

Reference Number: 4002 March 8, 2017

Hardware Configuration Requirements as of 12/17/15

Value + and Strategic	Windows® 10 Pro (National Academic only)(DM) or (EM)		
	Windows® 10 Pro (National Academic only)(Strategic) for World-wide distribution		
	Notebooks		
	Hardware specifications	Developed markets (ML)	Emerging market (SL/CLE)
	Screen size	≤14.1"	No screen size restriction
	RAM	≤4 GB	≤4 GB
	Storage	≤128 GB SSD or embedded multimedia card (eMMC) or ≤500 GB hard-disk drive (HDD)	≤128 GB SSD or eMMC or ≤500 GB HDD
	Processor	Low-end notebook CPU + Core i3 (Strategic)	Low-end notebook CPU + Core i3 (Strategic)
	Tablet and 2-in-1		
	Hardware specifications	Developed markets (ML)	Emerging market (SL/CLE)
Screen size	≤14.1" (changed from ≤13.3")	≤14.1"(changed from ≤13.3")	
RAM	≤4 GB	≤4 GB	
Storage	≤128 GB SSD or eMMC or ≤500 GB HDD	≤128 GB SSD or eMMC or ≤500 GB HDD	
Processor	Low-end CPU + Core i3 (Strategic)	Low-end CPU + Core i3 (Strategic)	
Desktop and AiO			
Hardware specifications	Developed markets (ML)	Emerging market (SL/CLE)	
Screen size	AiO: ≥17"	AiO: ≥17"	
RAM	≤4 GB	≤4 GB	
Storage	≤128 GB SSD or eMMC or ≤500 GB HDD	≤128 GB SSD or eMMC or ≤500 GB HDD	
Processor	Low-end desktop CPU + Core i3 (Strategic)	Low-end desktop CPU + Core i3 (Strategic)	
Standard	Windows® 10 Pro (National Academic only)(Standard)		
	All Form Factors		
	Worldwide (ML)		
All devices that do not meet the hardware configuration requirements for StF Value+ devices, are devices that have hardware specs requiring the license for StF for high end devices or are Workstations; Includes most Core i3 and i5 devices.			
High End	Windows® 10 Pro (National Academic only)(for High End Devices)		
	Hardware specifications	Worldwide (ML)	
	All Form Factors	High end CPU & >4 GB RAM	
	Notebook, 2-in-1, AiO	≥8 GB RAM & ≥1080p screen resolution	
Desktop	>8 GB RAM & ≥2TB storage		