



Request for Proposal (RFP) For Selection of MPLS (Multiprotocol Label Switching) Service Provider for
Installation and Commissioning of MPLS Links



Chhattisgarh infotech & biotech Promotion Society
(CHiPS)

State Data Centre Building, Near Police Control Room,
Civil Lines, Raipur, Chhattisgarh-492001

Tel.: +91-771-4014158

Email: ceochips@nic.in, Website: www.chips.gov.in

S. No.	Section No./ Clause	Page No.	RFP Clause	Query	Response
1	4	7	The bidder should have been in MPLS-VPN business for the last five financial years and shall have independently executed similar Data connectivity.	Clarification	As per RFP
2	5	7	The bidder should have experience of Three orders for MPLS – VPN of summing up value at least Rs.4.5 Crores in any PSU/Govt. /Public Sector Banks, during last Five financial years (FY 2011-2012, FY 2012-2013, FY 2013-2014, FY 2014-2015 & FY 2015-2016)	Clarification	As per RFP
3	7	7	Bidder should have at least one MPLS PoP in Chhattisgarh State.	Clarification	As per RFP
4	8	7	Against 60% feasibility confirmation since day 1. As proof they have asked - The Valid document proof i.e. Municipal Corporation Registration / Approval, EMR Certificate, SACFA Clearance Certificate, Rent/Lease Agreement and Electricity Bill (at least two months old).	Clarification	As per RFP

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5	2	9	The MPLS link shall be terminated on the Router to be provided by bidder at the end location. Router for all the location will be provided by the successful bidder and maintain up to period of 3 years. The interface for termination shall be Ethernet.	Need to check if CHIPS will provide required power, space and rack to host this router?	Power ,space, rack would be provided by CHiPS/PHQ
6	9	9	The payment shall be released after audit of SLA for a respective quarter after adjusting penalties (if any) and hence, no advance shall be released.	Clarification	As per RFP
7	18	18	<p>TERMINATION FOR DEFAULT: CHiPS may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, terminate this contract in whole or in part.</p> <p>a. If the supplier fails to deliver any or all of the goods within the time period(s) specified in the contract.</p> <p>b. If the supplier fails to perform any other obligation (s) under the contract; or</p> <p>c. If the supplier, in either of the above circumstances does not rectify / remedy its failure within a</p>	Request Department to provide cure period to bidder of 3 months before invocation of this clause	As per RFP

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			period of 15 days (or such longer period as the CHiPS may authorize in writing) after receipt of the default notice from CHiPS. In the event CHiPS terminate the contract.		
8	1.0	21	<p>uptime</p> <ul style="list-style-type: none"> - No Penalty: If the uptime in a quarter is 99% or more · If the uptime is less than 99% and up to 90% then for every 0.5% drop in the uptime percentage, a penalty of 1% of the quarterly bandwidth charges shall be levied. · Between 80-90% in a quarter: 50% penalty of the quarterly bandwidth charges shall be levied. · Below 80%: No charges for the quarter will be paid. 	<p>uptime</p> <ul style="list-style-type: none"> No Penalty: If the uptime in a quarter is 99% or more If the uptime is less than 99% and up to 90% then for every 0.5% drop in the uptime percentage, a penalty of 0.5% of the quarterly bandwidth charges shall be levied of the affected link Between 80-90% in a quarter: 50% penalty of the quarterly bandwidth charges shall be levied of the affected link Below 80%: No charges for the quarter will be paid of the affected link 	As per RFP
9	1.0	21	<ul style="list-style-type: none"> · No Penalty: If the uptime in a quarter is 98% or more · If the uptime is less than 98% and up to 90% then for every 0.5% drop in the uptime percentage, a 	<ul style="list-style-type: none"> · No Penalty: If the uptime in a quarter is 98% or more · If the uptime is less than 98% and up to 90% then for every 0.5% drop in the uptime 	As per RFP

S. No.	Section No./ Clause	Page No.	RFP Clause	Query	Response
			<p>penalty of 1% of the quarterly bandwidth charges shall be levied.</p> <ul style="list-style-type: none"> · Between 80-90% in a quarter: 50% penalty of the quarterly bandwidth charges shall be levied. · Below 80%: No charges for the quarter will be paid 	<p>percentage, a penalty of 0.5% of the quarterly bandwidth charges shall be levied on the affected link</p> <ul style="list-style-type: none"> · Between 80-90% in a quarter: 50% penalty of the quarterly bandwidth charges shall be levied on the affected link. · Below 80%: No charges for the quarter will be paid for the affected link 	
10	2.0	21	For every 10 hrs in excess of 22 hrs in a quarter a penalty of 1% of circuit per quarter shall be deducted.	For every 15 hrs in excess of 22 hrs in a quarter a penalty of 0.5% of circuit per quarter shall be deducted.	As per RFP
11		21	If Bandwidth Provider fails to meet the SLA parameters for Latency/Packet loss/Jitter for continuous period of 30 minutes, then the CHiPS account shall be credited on pro-rata basis by a credit equal to 5 times the period.	we request CHIPS to kindly delete the clause	As per Corrigendum No 11
12		21	(A) Bidder will be eligible for payment only after commissioning of minimum links as per delivery schedule mentioned in the RFP and Quarterly payment will be start.	(A) Bidder will be eligible for payment only after commissioning of links Lot wise. Payment for the links will be released upon acceptance	As per RFP

S. No.	Section No./ Clause	Page No.	RFP Clause	Query	Response
			(B) If commissioning of link is delayed beyond the delivery schedule then a penalty of 0.5% of total order value (1 Year) will be levied for per week delay and is limited to maximum 10% of order value	(B) If commissioning of link is delayed beyond the delivery schedule then a penalty of 0.5% of total order value (1 Year) will be levied for per week delay and is limited to maximum 10% of particular LOT	
13	4.0	21	L1 Bidder will be eligible for payment only after commissioning of minimum 80% links mentioned in the work order issued.	We request to kindly share Purchase Order in Phase wise and Payment to be site wise	Corrigendum 5
14	Scope of work - Clause 8	9	The payment shall be done link-wise and shall be applicable after issuance of Letter of Commissioning by CHiPS. The release of payments shall be done only after commissioning of all links specified in the work order.	Request modification as follows: The payment shall be done link-wise and shall be applicable after issuance of Letter of Commissioning by CHiPS. The release of payments shall be done only after commissioning of all links for the delivered links specified in the work order.	As per RFP
15	Clause 25	19	INSURANCE: The delivery of goods to the destination is the responsibility of the Successful Bidder only. The goods supplied under the work order should be	Request clarification if this Insurance is only TRANSIT or will be required till complete contract duration	As per RFP

S. No.	Section No./ Clause	Page No.	RFP Clause	Query	Response
			covered for comprehensive Insurance by the Successful Bidder till delivery and acceptance by the authorized person.		
16	Clause 22		<p>1. BID PRICE</p> <p>a. The price schedule should include, the price of goods at the site including all duties, sales taxes and other levies if any.</p> <p>TAXES & DUTIES: The supplier shall be entirely responsible for all taxes, duties, license fee etc. All custom duties and levies, duties, Indian Foreign Exchange Law, RBI Guidelines, sales tax payable on components, raw materials and any other items used for their consumption or dispatched directly to respective location in the state of Chhattisgarh.</p> <p>Any upward/downward revision of taxes shall be applicable at the time of invoicing. However, to arrive at the bid value of the respective bidder, bidder has to quote the charges inclusive of all taxes mentioning the prevailing tax rates.</p>	ok, request clarification in case of Change of Regime of Taxes to GSTN the same would be chargeable extra	Please refer Taxes and Duties for clarification(Clause 22 under General terms and Condition of the bid on page 19)

S. No.	Section No./ Clause	Page No.	RFP Clause	Query	Response
17	Clause 26		<p>26. PAYMENT TERMS:</p> <p>a. All payments will be made in INR only.</p> <p>b. No advance will be paid or no letter of credit will be issued.</p> <p>c. Payment shall be done on quarterly basis after audit of invoices and calculation of uptime for the quarter.</p> <p>d. Payment shall be made after deduction of penalty, if any applicable.</p> <p>e. Payment shall commence after issuance of Letter of Commissioning.</p> <p>f. L1 Bidder will be eligible for payment only after commissioning of minimum 80% links mentioned in the work order issued.</p> <p>g. L2 / L3 Bidder will be eligible for payment only after commissioning of minimum 15 links mentioned in the work order issued.</p> <p>h. Any upward revision in the prices is not allowed</p> <p>i. The Duties and Taxes as applicable at the time of supply within the Delivery Schedule specified in the Tender will be</p>	<p>Request modification as follows:</p> <p>26. PAYMENT TERMS:</p> <p>a. All payments will be made in INR only.</p> <p>b. No advance will be paid or no letter of credit will be issued.</p> <p>c. Payment shall be done on quarterly basis after audit of invoices and calculation of uptime for the quarter.</p> <p>d. Payment shall be made after deduction of penalty, if any applicable.</p> <p>e. Payment shall commence after issuance of Letter of Commissioning and will be made link wise (basis actual no. of links)</p> <p>f. L1 Bidder will be eligible for payment only after commissioning of minimum 80% links mentioned in the work order issued.</p> <p>g. L2/L3 Bidder will be eligible for payment only after commissioning of minimum 15 links mentioned in the work order issued.</p>	As per RFP and Corrigendum no 6(for point h)

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			<p>paid. In case, the Duties and/or Taxes have been reduced retrospectively, the successful bidder is liable to return the same.</p> <p>j. The Successful Bidder will have full and exclusive liability for payment of all Duties, Taxes and other statutory payments payable under any or all of the Statutes/Laws/Acts etc now or hereafter imposed.</p> <p>k. Payment shall be made within 30 days of the submission of invoices.</p>	<p>h. Any upward revision in the prices is not allowed except for Taxes/Duties which will be as per prevalent rates at time of Invoicing</p> <p>i. The Duties and Taxes as applicable at the time of supply within the Delivery Schedule specified in the Tender will be paid. In case, the Duties and/or Taxes have been reduced retrospectively, the successful bidder is liable to return the same.</p> <p>j. The Successful Bidder will have full and exclusive liability for payment of all Duties, Taxes and other statutory payments payable under any or all of the Statutes/Laws/Acts etc now or hereafter imposed.</p> <p>k. Payment shall be made within 30 days 20 days of the submission of invoices.</p>	
18	Clause 14		Acceptance Test Criteria not clear	Request Department to clarify on the Acceptance Testing Criteria	As per RFP and Corrigendum -4

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19	Clause 18		<p>18. TERMINATION FOR DEFAULT: CHiPS may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, terminate this contract in whole or in part.</p> <p>a. If the supplier fails to deliver any or all of the goods within the time period(s) specified in the contract.</p> <p>b. If the supplier fails to perform any other obligation (s) under the contract; or</p> <p>c. If the supplier, in either of the above circumstances does not rectify / remedy its failure within a period of 15 days (or such longer period as the CHiPS may authorize in writing) after receipt of the default notice from CHiPS. In the event CHiPS terminate the contract.</p>	Request Department to provide cure period to bidder of 3 months before invocation of this clause	As per RFP
20	8	7	<p>Eligibility Criteria</p> <p>The bidder should have feasibility on minimum 60% locations for providing MPLS connectivity from day 1 in the State of Chhattisgarh as per location provided in Annexure-IV.</p>		Corrigendum 8

S. No.	Section No./ Clause	Page No.	RFP Clause	Query	Response
			Also, Bidder must provide concurrence on minimum 10 Mbps speed from day 1 for all feasible locations except PS (398), NEW PS (34) & SDOP (127)		
21	4	9	The MPLS links shall be discovered in NMS provided by the bidder. The successful bidder should provide view of NMS in SDC, CHiPS Building for monitoring of Links. This NMS shall be used to monitor the SLA.		As per RFP
23	26 (f)		L1 Bidder will be eligible for payment only after commissioning of minimum 80% links mentioned in the work order issued.	We request to kindly share Purchase Order in Phase wise and Payment to be site wise	Please refer RFP and corrigendum 5
24		9	The payment shall be done link-wise and shall be applicable after issuance of Letter of Commissioning by CHiPS. The release of payments shall be done only after commissioning of all links specified in the work order.	Request modification as follows	As per RFP
25	Scope of Work, Point 3	9	. The aggregated bandwidth of all PoPs MPLS bandwidth shall be terminated at CGSWAN State	Please elaborate the point how much aggregated bandwidth to be given at CGSWAN State Headquarters and what is connectivity type Hub and Spoke or Any to Any and	Please refer corrigendum 2

S. No.	Section No./ Clause	Page No.	RFP Clause	Query	Response
			Headquarters, Civil Lines, Raipur and shall be provided on fibre.	routing protocol	
26	Scope of Work, Point 2	9	The MPLS link shall be terminated on the Router to be provided by bidder at the end location. Router for all the location will be provided by the successful bidder and maintain up to period of 3 years. The interface for termination shall be Ethernet	If CHiPS procures router from service provider than manageability of hardware will be under whose scope, CHiPS or SP?	As per RFP
27				it will be helpful if we can get lat long of addresses to get confirmed feasibility	
28	9	9	The payment shall be released after audit of SLA for a respective quarter after adjusting penalties (if any) and hence, no advance shall be released.	Penalties are not agreeable unless mutually agreed as per SLA	As per RFP
29	18	18	TERMINATION FOR DEFAULT	Contract will be signed with mutual & agreed terms with Lock-in period.	As per RFP

S. No.	Section No./ Clause	Page No.	RFP Clause	Query	Response
30	22	19	Any upward/downward revision of taxes shall be applicable at the time of invoicing. However, to arrive at the bid value of the respective bidder, bidder has to quote the charges inclusive of all taxes mentioning the prevailing tax rates	Business to check before bidding (Inclusion of taxes in quoted price is not agreeable condition since taxes are subject to change	As per RFP
31	26(C, D,I)	19	Payment Term: Payment shall be done on quarterly basis after audit of invoices and calculation of uptime for the quarter. Payment shall be made after deduction of penalty, if any applicable. The Duties and Taxes as applicable at the time of supply within the Delivery Schedule specified in the Tender will be paid. In case, the Duties and/or Taxes have been reduced retrospectively, the successful bidder is liable to return the same. The Successful Bidder will have full and exclusive liability for payment of all Duties, Taxes and other statutory payments payable under any or all of the Statutes/Laws/Acts etc now or hereafter imposed.	Penalties are not agreeable unless mutually agreed as per SLA	As per RFP

S. No.	Section No./ Clause	Page No.	RFP Clause	Query	Response
32	27	20	SERVICE-LEVEL AGREEMENT AND PENALTY FOR MPLS LINKS Calculation of Uptime	Pls recommend as per TTL SLA	As per Corrigendum 10,11
33	27(1)	21	Uptime: If the uptime is less than 99% and up to 90% then for every 0.5% drop in the uptime percentage, a penalty of 1% of the quarterly bandwidth charges shall be levied. Between 80-90% in a quarter: 50% penalty of the quarterly bandwidth charges shall be levied. Below 80%: No charges for the quarter will be paid.	Pls recommend as per TTL SLA	As per RFP
34	27(2)	21	For every 10 hrs.in excess of 22 hrs.in a quarter a penalty of 1% of circuit per quarter shall be deducted.	Pls recommend as per TTL SLA	As per Corrigendum 11
35	27(3)	21	If Bandwidth Provider fails to meet the SLA parameters for Latency/Packet loss/Jitter for continuous period of 30 minutes, then the CHiPS account shall be credited on pro-rata basis by a credit equal to 5 times the period.	Pls recommend as per TTL SLA	As per Corrigendum 11

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36	27(4)	21	If commissioning of link is delayed beyond the delivery schedule then a penalty of 0.5% of total order value (1 Year) will be levied for per week delay and is limited to maximum 10% of order value Note: The penalty will be calculated on quarterly basis.	Pls recommend as per TTL SLA	As per Corrigendum 11
37	15	18	The supplier shall indemnify the Purchase against all third party claims of infringement of patent, copy right, trademark, license or industrial design rights, software piracy arising from use of goods or any part thereof within India.	Indemnity should be accepted only if all IPR rights are granted to TTL under valid license agreements.	As per RFP
38	16	18	Any delay will result in forfeiture of itted damages and performance security, imposition of liquidated damages and/or termination of contract	Consequences of delay to be noted by business.	As per RFP
39	24	19	The Product quoted should be covered for Three year comprehensive onsite warranty from date of final delivery/services and acceptance by CHiPS / CHiPS nominated testing agency.	Warranty period should be noted.	As per

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40	4	51	Pre Contract Integrity Pact : clause 4	Obligations of bidder are strict and ought to be agreed only if acceptable.	As per RFP
41	8	55	Pre Contract Integrity Pact : clause 8	Fall clause is included containing a specific undertaking that prices offered under the bid are lower than ones offered to any other government undertaking/PSU. If lower prices are found to have been given, Bidder has to refund the difference.	As per RFP
42	8	7	The Valid document proof i.e. Municipal Corporation Registration / Approval, EMR Certificate, SACFA Clearance Certificate, Rent/Lease Agreement and Electricity Bill (at least two months old).	Please allow service provider to give self-declaration of nearest Cell site/POP against the said point	As per RFP
43	4	9	The MPLS links shall be discovered in NMS provided by the bidder. The successful bidder should provide view of NMS in SDC, CHiPS Building for monitoring of Links. This NMS shall be used to monitor the SLA	Bidder to provide proactive management service. Bidder to provide web based Monitoring tool to see the performance of links provided by them	Please refer Corrigendum 14

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44	14	18	ACCEPTANCE TESTING: The equipment will be tested by CHiPS or CHiPS nominated agency.	Acceptance Testing: Bidder to show the successful ping response from Spoke CPE to Hub Router.	Please refer Corrigendum 4.
45	F	19	L1 Bidder will be eligible for payment only after commissioning of minimum 80% links mentioned in the work order issued.	Bidder will be eligible for payment only after commissioning of links Lot wise. Payment for the links will be released upon acceptance .Payment to be released after successful implementation of 50 links.	Please refer Corrigendum 5
46	28	21	Implementation time	Commissioning of links in 6 Months	Please refer Corrigendum 13
47			Network Topology	Please mentioned Network topology (Hub and spoke or Mesh)	Please refer Corrigendum 9
48			Site readiness	Customer to provide desired space and power at rooftop to provide wireless last mile connectivity	Rooftop access may be provided by customer on case to case basis at own discretion.
49			Addresses of Location	Please provide the complete address with Pin code and its geocode for better accuracy	Lat Long of available sites & Contact details of senior officials of each district may be shared through email as per request.

Please read the corrigendum as below -

S. No.	Section No.	Page No.	RFP Clause	Corrigendum
1	Eligibility Criteria, point 8	7	The bidder should have feasibility on minimum 60% locations for providing MPLS connectivity from day 1 in the State of Chhattisgarh as per location provided in Annexure-IV. Also, Bidder must provide concurrence on minimum 10 Mbps speed from day 1 for all feasible locations except PS (398), NEW PS (34) & SDOP (127)	This may be read as “The bidder should have feasibility on minimum 60% locations for providing MPLS connectivity from day 1 in the State of Chhattisgarh as per location provided in Annexure-IV. Also, Bidder must provide concurrence on minimum 10 Mbps speed from day 1 for all feasible locations except PS (398), NEW PS (34) & SDOP (127). For PS, NEW PS and SDOP minimum feasibility of 2 Mbps speed is required.”
2	Scope of Work	9	The aggregated bandwidth of all PoPs MPLS bandwidth shall be terminated at CGSWAN State Headquarters, Civil Lines, Raipur and shall be provided on fiber.	This may be read as “The aggregated bandwidth of all PoPs MPLS bandwidth (Equal to Sum Total of bandwidth of all links commissioned by Bidder) shall be terminated at CGSWAN State Headquarters, Civil Lines, Raipur and shall be provided on fiber.”
3	Bid Submission, Point 2.1,a	10	While every effort has been made to provide comprehensive and accurate background Information and requirements and specifications, Bidders must form their own Conclusions about the consulting services required. Bidders and recipients of this TENDER May wish to consult their own legal advisers in relation to this TENDER	This may be read as” While every effort has been made to provide comprehensive and accurate background Information and requirements and specifications, Bidders must collect additional information required, if any, for services required. Bidders and recipients of this TENDER May wish to consult their own legal advisers in relation to this TENDER. “
4	General Terms and Condition, clause 14	18	ACCEPTANCE TESTING: The equipment will be tested by CHiPS or CHiPS nominated agency.	This may be read as “ACCEPTANCE TESTING: The equipment/services will be tested by CHiPS or CHiPS nominated agency.”
5	Payment terms, Clause 26	22	L1 Bidder will be eligible for payment only after commissioning of minimum 80% links mentioned in the work order	This may be read as “L1 Bidder will be eligible for payment after commissioning of links as prescribed in delivery schedule. i.e. L1 Bidder: 150 sites and 50

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			issued.	thereon”
6	Delay in Commissioning of Links		(A) Bidder will be eligible for payment only after commissioning of minimum links as per delivery schedule mentioned in the RFP and Quarterly payment will be start.	This may be read as “(A) Bidder will be eligible for payment only after commissioning of minimum links as prescribed in delivery schedule mentioned in the RFP and Quarterly payment will be start.”
7	Payment terms, Clause 26	19	Any upward revision in the prices are not allowed	This may be read as” Any upward revisions in the prices are not allowed except for Taxes and Duties which will be as per prevalent rates at the time of invoicing.”
8	Price Bid Evaluation, Point 3	16	The lowest cost for all the equipment as per the above evaluation will be declared as L1. CHiPS will not be responsible for any erroneous calculation of tax rates or any subsequent changes in rates or structure of applicable taxes. All differences arising out as above shall be fully borne by the Successful Bidder.	This may be read as “The lowest cost for all the equipment/services as per the above evaluation will be declared as L1. CHiPS will not be responsible for any erroneous calculation of tax. All differences arising out as above shall be fully borne by the Successful Bidder.”
9	Annexure II Compliance sheet	25	Bidder must provide concurrence on minimum 10 Mbps speed from day 1 for all feasible locations except PS (398), NEW PS (34) & SDOP (127)	This may be read as “Bidder must provide concurrence on minimum 10 Mbps speed from day 1 for all feasible locations except PS (398), NEW PS (34) & SDOP (127). For PS, NEW PS and SDOP minimum feasibility of 2 Mbps speed is required. Additionally, each bidder must provide Total Aggregated Bandwidth of PoPs Feasible and Quoted by the Bidder at

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				SDC, Civil Lines, Raipur.” The topology of deployment of the links would be Hub & spoke.																											
10	SERVICE-LEVEL AGREEMENT AND PENALTY FOR MPLS LINKS	20	SLA Parameters	<p>SLA parameters may read as”</p> <table border="1"> <thead> <tr> <th></th> <th>PHQ, Zone, Range, SP Office, Line, PCB, PCR</th> <th>SDOP, PS/New PS, TRG, BN</th> </tr> </thead> <tbody> <tr> <td>Availability</td> <td>99%</td> <td>98%</td> </tr> <tr> <td>Latency</td> <td colspan="2"><60 ms</td> </tr> <tr> <td>Jitter</td> <td colspan="2"><20 ms</td> </tr> <tr> <td>Packet Loss</td> <td colspan="2"><1%</td> </tr> <tr> <td>Service Window (for fault booking)</td> <td colspan="2">Should support Auto Fault Logging</td> </tr> <tr> <td>Response Time</td> <td colspan="2">30 min</td> </tr> <tr> <td>MTTR</td> <td colspan="2">4-6 Hrs</td> </tr> <tr> <td>SLA</td> <td colspan="2">Quarterly</td> </tr> </tbody> </table>		PHQ, Zone, Range, SP Office, Line, PCB, PCR	SDOP, PS/New PS, TRG, BN	Availability	99%	98%	Latency	<60 ms		Jitter	<20 ms		Packet Loss	<1%		Service Window (for fault booking)	Should support Auto Fault Logging		Response Time	30 min		MTTR	4-6 Hrs		SLA	Quarterly	
	PHQ, Zone, Range, SP Office, Line, PCB, PCR	SDOP, PS/New PS, TRG, BN																													
Availability	99%	98%																													
Latency	<60 ms																														
Jitter	<20 ms																														
Packet Loss	<1%																														
Service Window (for fault booking)	Should support Auto Fault Logging																														
Response Time	30 min																														
MTTR	4-6 Hrs																														
SLA	Quarterly																														
11	Penalty, Point 2 & 3	21	<p>2.Through put</p> <p>For every 10 hrs.in excess of 22 hrs.in a quarter a penalty of 1% of circuit per quarter shall be deducted.</p> <p>3.Latency, Packet loss and Jitter</p> <p>If Bandwidth Provider fails to meet the</p>	<p>This may be read as”</p> <p>2. Bandwidth / Throughput: For every 10 hrs.in excess of 22 hrs.in a quarter a penalty of 1% of circuit per quarter shall be deducted.</p> <p>3. Latency, Packet loss and Jitter: If Bandwidth Provider fails to meet the SLA parameters for Latency/Packet loss/Jitter for continuous period of 30 minutes, then</p>																											

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			SLA parameters for Latency/Packet loss/Jitter for continuous period of 30 minutes, then the CHiPS account shall be credited on pro-rata basis by a credit equal to 5 times the period.	penalty will be levied for duration equivalent to 5 times the period.
12	29 ,selection Criteria, point-A	22	The bidders have to fill the Compliance Sheet (Annexure – II). Bidders’ having feasibility at minimum 70% PoP locations as specified at Annexure - IV through own infrastructure will only be considered for Financial Bid Opening. If Bidder fails to prove feasibility from day 1 at minimum 60% locations through own infrastructure, then the Bid will be rejected and Financial Bid will not be opened	This may be read as “The bidders have to fill the Compliance Sheet (Annexure – II). Bidders’ having feasibility at minimum 60% PoP locations as specified at Annexure - IV through own infrastructure will only be considered for Financial Bid Opening. If Bidder fails to prove feasibility from day 1 at minimum 60% locations through own infrastructure, then the Bid will be rejected and Financial Bid will not be opened”.
13	28,Delievery Schedule	21	<p>For L1 Bidder: -</p> <p>a. Date of Issuance of PO : T0</p> <p>b. Commissioning of minimum 300 links : T0 + 12 Weeks</p> <p>c. Commissioning of Remaining links as per award of work : T0 + 16 Weeks</p> <p>For L2/L3 Bidder: -</p>	<p>This may be read as</p> <p>For L1 Bidder: -</p> <p>a. Date of Issuance of PO : T0</p> <p>b. Commissioning of minimum 150 links : T0 + 12 Weeks</p> <p>c. Thereon, Commissioning of remaining sites in lot of 50 in interval of 15 days.</p>

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			<p>a. Date of Issuance of PO : T0</p> <p>b. Commissioning of all MPLS links as per award of work : T0 + 12 Weeks</p>	<p>For L2/L3 Bidder: -</p> <p>a. Date of Issuance of PO : T0</p> <p>b. Commissioning of all MPLS links as per award of work : T0 + 12 Weeks</p>
14	4	21	The MPLS links shall be discovered in NMS provided by the bidder. The successful bidder should provide view of NMS in SDC, CHiPS Building for monitoring of Links. This NMS shall be used to monitor the SLA	This may be read as “The MPLS links shall be discovered in NMS/Web based extension of monitoring tool which needs to be provided by the bidder. The successful bidder should provide view of NMS in SDC, CHiPS Building for monitoring of Links. This NMS shall be used to monitor the SLA”
15	Eligibility criteria, point 11	8	The bidder should furnish, as part of its proposal, an Earnest Money Deposit (EMD) of the Rs. 30, 00,000/- (Rs. Thirty Lakh only) The EMD should be in the form of DD/Bank Guarantee (As per format prescribed in this RFP) issued by a Nationalized / Scheduled Bank in favour of CEO CHiPS.	<p>This may be read as “</p> <p>Rs. 30, 00,000/- (Rupees Thirty Lakh only).</p> <p>EMD may be submitted in Demand Draft in the name of CEO, CHiPS:-</p> <p>1) Scan copy of DD should be uploaded e-Procurement portal along with actual online bid submission.</p> <p>2) Original copy of the DD should be submitted to CHiPS office between 03:00 PM to 05:00 PM on the last date of bid submission (please refer fact sheet in this RFP at page no. 4, Sr. no. 7).</p> <p>OR</p> <p>EMD may be submitted in the form of Bank Guarantee (BG) as per format mentioned in the RFP on stamp paper of value required under law duly signed by authorized representative of Bank:</p> <p>1) Scan copy of BG should be uploaded in e-</p>

S. No.	Section No.	Page No.	RFP Clause	Corrigendum
				Procurement portal along with actual online bid submission. 2) Original copy of BG should be submitted to CHiPS office between 03:00 PM to 05:00 PM on the last date of bid submission (please refer fact sheet in this RFP at page no. 4, Sr. no. 7). ”
16	2.15,Tender Selection, point 6	14	EMD of amount Rs. 30, 00,000/- (Rs. One Lakh Fifty Thousand only) shall be returned to unsuccessful bidder within 60 days after opening of Financial Bid and EMD of successful bidder will be returned after the submission of PBG and releasing of work order from CHiPS.	This may be read as “EMD of amount Rs. 30, 00,000/- (Rs. Thirty lakh only) shall be returned to unsuccessful bidder within 60 days after opening of Financial Bid and EMD of successful bidder will be returned after the submission of PBG and releasing of work order from CHiPS.”

Important Note:-

1. Bidders are requested to submit a signed copy of this corrigendum with Bid Submission.
2. The due date of proposal submission for Request for Proposal (RFP) for “Selection of MPLS (Multipoint Label Switching) Service Provider for Installation and Commissioning” has been extended to Friday 25th November 2016 till 11.30 AM and Opening of Proposals shall start on Friday 25th November 2016 12.30 PM. Date of Financial opening will be shared later through e-mail communication.