



Request for Proposal (RFP) For
Empanelment of Vendor for Supply, Installation, Commissioning, Integration &
Maintenance of Ku Band VSAT based Connectivity
Under OPEX Model



Chhattisgarh infotech & biotech Promotion Society
(CHiPS)

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S.NO	Page Number/Clause	Content of RFP	Query	Response
1	Page number 9, clause number 3	Bidder must provide NMS for automatic detection of failure, fault logging and generating uptime reports which would be further used for SLA compliance.	Bidder to provide web based Monitoring tool to see the performance of links provided by them. Site related problems (Power) to be excluded from Monthly uptime report	The clause may be read as "Bidder must provide NMS or Web based extension of Monitoring Tool for automatic detection of failure, fault logging and generating uptime reports which would be further used for SLA compliance."
2	Page number 9, clause number 8	The payment shall be released after audit of SLA for a respective quarter after adjusting penalties (if any) and hence, no advance payment will be made.	Please define the timeframe of Audit	The payment shall be released after audit of SLA for a respective quarter after 15 days from the date of invoice submission subjected to availability/submission of necessary justification, if required.
3	Page number 9, clause number 17	Any other equipment which is not mentioned in this RFP like router, switch etc which are required for making the VSAT live on the network shall be provided by the bidder only and no additional cost shall be borne by department in this regard.	Switch quantity depends on number of PCs in LAN hence kindly remove from scope. If needed, please provide the details of maximum number of LAN users to size	Requirement of switch for extending LAN network at the respective sites would be cater by PHQ/CHiPS however any switch/router required for making VSAT operational

			the switch	needs to be provided by bidder.
4	Page number 17, clause number 14	ACCEPTANCE TESTING: The equipment will be tested by CHiPS or CHiPS nominated agency.	Acceptance Testing: Bidder to show the successful ping response from Spoke CPE to Hub Router.	This may be read as “The equipment/services will be tested by CHiPS or CHiPS nominated agency by verifying throughput of the respective sites along with successful ping test.”
5	Page number 19, clause number f	L1 Bidder will be eligible for payment only after commissioning of minimum 80% links mentioned in the work order issued.	Payment shall commence after issuance of Letter of Commissioning and will be made link wise.	As per RFP
6	Page No 23	Annexure II	Please change the quantity to one	As per RFP

Important Note:-

Bidders are requested to submit a signed copy of this corrigendum with Bid Submission.

The due date of proposal submission for Request for Proposal (RFP) for “Request for Proposal (RFP) For Empanelment of Vendor For Supply, Installation, Commissioning, Integration & Maintenance of Ku Band VSAT based Connectivity under OPEX Model” has been extended to Friday 25th November 2016 till 01.00 PM and Opening of Proposals shall be on Friday 25th November 2016 02.00 PM . Date of Financial opening will be shared later through e-mail communication.