

S. No.	Section No.	Page No.	RFP Clause	Query	Response
1	Technical Specification	2	Required HP Make server Specification	We would wish to inform you that you required HP make server, however there is no mention of HP server specification. Request you to please provide the same	Models of HP server make like HP/ProLiant BL685c G7, HP/ProLiant BL460c Gen8, HP/ProLiant DL580G7
2	Tech Commercial Bid : 6	6	EMD of amount Rs. 1,50,000/- (Rs. One Lakh Fifty Thousand only) shall be returned to unsuccessful bidder within 60 days after opening of Financial Bid and EMD of successful bidder will be returned after one year from release of work order from CHiPS.	Since you had mentioned that project value is Rs 20 Lakh and you required Rs 1.50 Lakh. According to the Government GFR Rule EMD goes on 2 or 5% of the project value (i.e 1 Lakh or 40,000) So, request you to please relaxation on the same point.	As per corrigendum point 5
3	Payment terms,10,2	2	1.25% of the order value per QGR after successful installation and commissioning of all Licenses up to 4 QGR	Since, bidder's will submit the PBG as a security purpose, request you to please release all payments after submit of the PBG.	As per corrigendum point 4
4	Item specification, 3	2	If required, customization & Installation for ensuring monitoring of CCTNS network would be done by the bidder.	Please confirm, whether you will require customization & Installation or not? So that we will quote accordingly.	Installation has to ensure by bidder. Network monitoring part may be ignored.

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5	4	2	Authorization letter Required	Since, IBM is cover major part of items, so please give the go head of submit only IBM Authorization letter.	All items are of IBM, so IBM authorization may be accepted.

Please read the corrigendum as below -

S. No.	Section No.	Page No.	RFP Clause	Corrigendum
1	Section Tech commercial bid must contain point 4	6	Commitment letter for service support from the OEM as per Annexure-V.	This may be read as “Commitment letter for service support from the OEM as per Annexure-IV “
2	Annexure II	14	Certified that the period of validity of bids is 30 days from the last date of submission of the proposal,	This may be read as “Certified that the period of validity of bids is 180 days from the last date of submission of the proposal”
3	Technical Specification ,Annexure I	9-12	Technical scope	Complete Technical scope may be considered replaced with Annexure ‘A’ of the corrigendum
4	Payment Terms 10 point 1,2	2	95% of the order value of work order on supply Installation and commissioning of all items. 2) 1.25% of the order value per QGR after successful installation and commissioning of all Licenses up to 4 QGR.	This may be read as “ 100% payment would be released on successful implementation and commissioning of Licenses”
5	Tech Commercial Bid : 6	6	EMD of amount Rs. 1,50,000/- (Rs. One Lakh Fifty Thousand only) shall be returned to unsuccessful bidder within 60 days after opening of Financial Bid and EMD of successful bidder will be returned after one year from release of work order from CHiPS.	Estimated value may be taken as Rs 38,00,000.00.

Important Note:-

1. Bidders are requested to submit a signed copy of this corrigendum with Bid Submission.
2. Any kind of equivalent and higher specification is also acceptable.
3. The last date for bid submission is extended up to 25 October 2016 at 3:00 PM. Opening of Technical bid will be on same day at 3:30 Pm

ANNEXURE 'A' TECHNICAL SCOPE

- 1) Client License should ensure a single solution for visibility and intelligently managing servers in classic & virtualized environments.
- 2) Client License should support end-to-end monitoring for :-
 - Operating systems including AIX, Microsoft Windows, Linux, Solaris, HP-UX and i5/OS
 - Virtual servers including AIX LPAR/DLPAR/WPAR, Sun Solaris Zones, VMware and Citrix virtual client technology.
 - Database servers including IBM DB2, Oracle, MS-SQL and Sybase
 - Web resources including web servers, application servers, Java™ Platform and Enterprise Edition (Java EE) applications, J2EE platforms such as IBM Websphere, Weblogic, SAP Netweaver.
- 3) Client License should support monitoring of server resources i.e. OS, Web server and databases.
- 4) Client License should have simplified installation and configuration. It should be possible to deploy and update the agents remotely.
- 5) The agent should provide a store and forward capability; it should be recoverable and can continue to function when the network is down. It should also be possible to implement independent automated remote actions.
- 6) The tool should provide a “watchdog” capability to ensure the agent is always available, restarted when necessary and functioning properly.
- 7) It should offer an easy, consistent way to monitor and manage key distributed resources through a centralized management interface. Monitoring parameters should be able to set and updated for an entire group and applied to distributed resources in a single action. Changes to hundreds of related remote systems should take place in minutes helping provide consistency across targeted systems.
- 8) The tool should provide ability to create situations that monitor the state of your operating system, database, or application server to monitor health and availability. A situation describes a condition that is needed to be tested.
- 9) License should be capable of providing the facility to create custom situations that can be defined using attributes, so that automatic action can be triggered as a result of conditions detected in the environment.
- 10) The inbuilt visualization portal should also provide facility to create custom resource views, which can be mapped and provided to Admins.

- 11) License should make new operators highly productive by leveraging common visualization, common data and common reporting to provide side-by-side real time and historical views, expert advice and automated best practices in response to incidents.
- 12) License should provide out-of-box detailed explanations of incidents and problems and recommendations for Level 1 support for resolving problems. It should also be possible to modify or add problem explanations for custom monitors so that it can be preserved and used in the future.
- 13) License should provide an out-of-box workflow editor to design policies to perform actions, schedule work to be done by users or automate manual tasks.
- 14) License should provide easy to understand, role-based, web dashboards with smart drill downs, making it easier to sense, isolate availability & performance issues so as to:
 - Ensure Server Performance
 - Ensure database Performance
 - Ensure application & web server health monitoring
 - Help reduce Downtime
 - Improve SLA's
- 15) License should provide enhanced UI for improved visibility into the server environment, enables much quicker problem isolation and root cause identification
- 16) License should provide central location to view & act on contextualized information with Reporting Interface to comprehend current application environment and trends and central repository for enterprise wide performance management data.
- 17) License should provide broad coverage to monitor multiple Operating Systems & Virtual Environment, Databases, Web Servers and Application Servers for availability and health monitoring.
- 18) License should provide capability to build unique monitoring solution agents for home grown or custom applications. It should facilitate creation of custom agent using a wizard along with the capability to integrate with web base portal so as to visualize and collect real time and historical data from custom agents.
- 19) License should support monitoring of standard RDBMs like Oracle, MS-SQL, Sybase and DB2.
- 20) The Database monitoring should seamlessly integrate with the same (EMS) Dashboard/Portal and provide integration with the central event console.
- 21) License should provide monitors with pre-set thresholds and automatic corrective actions for DB2, Oracle, MS-SQL and Sybase databases.

- 22) License should enable users to manage multiple databases across different platforms from a central console with single product and a consistent architecture.
- 23) License should support a central repository for historical and real-time reporting that enables trend analysis data to better plan the resource utilization.
- 24) License should support integration into an end-to-end enterprise management solution.

- 25) All data captured by the monitors should be delivered through an intuitive user interface and made available through historical and real-time reports.
- 26) It should provide the ability to define custom situations, thresholds, and tasks that can be defined, by the DBA, based on the best practices.
- 27) Client License should facilitate administrators to view the database and system environment with a single Web-accessible interface and perform administrative tasks from any location.
- 28) The license should provide the ability to easily collect and analyze specific information, including information on:
 - Buffer pools
 - Databases
 - Locks and other details about lock resources
 - Server key events
 - Tablespaces
 - Database Usage
 - Database State
 - Errors
- 29) The monitoring tool should provide pre-defined views and enable the admin to easily define new workspaces with metric collections based on their own best practices. These workspaces should be reflected in the enterprise portal.