



REQUEST FOR PROPOSAL (RFP)

For

Supply, Installation and Maintenance of Scanner
under Digital Secretariat Project



CHhattisgarh infotech & biotech Promotion Society
(CHiPS)

2nd Floor, SDC Building, Civil Lines,
Near CSEB Office, Raipur, Chhattisgarh- 492001

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1. SHORT TITLES USED IN THE TENDER DOCUMENT

1.	Bidder	Bidder means the Original Equipment Manufacturer (OEM) who makes a formal offer in pursuance of the Tender floated either directly or through a single authorized distributor.
2.	Successful Bidder	Successful Bidder means the Bidder who becomes successful through the Tender process.
3.	Day	A day means a calendar day
4.	Authorized Service Centre	Authorized Service Centre means a Service Centre run by the Bidder (Or through another party by entering into a valid commercial contract)
6.	Cost	Cost means the total cost to be incurred towards the purchase of scanner and also include charges to be incurred towards maintenance of scanner in the warranty period.
9.	Purchaser	Purchaser means the Government of Chhattisgarh for whom the procurement is made through this Tender.
10.	CHiPS	Procurement agency on behalf of Government of Chhattisgarh
11.	Commissioning	Commissioning includes proper scanner installation, connection.
12.	End user	End user means the person to whom the scanner is actually delivered for use.

2. IMPORTANT NOTE & TENDER NOTICE:

CHiPS invite Request for Proposal (RFP) for Supply, Installation and Maintenance of Scanner under Digital Secretariat Project. All bids should be addressed to:

CEO, CHiPS,
Office of CHiPS, 2nd Floor, SDC Building,
Civil Lines, Near CSEB Office, Raipur, Chhattisgarh– 492001.

Bids received after the due date will be rejected.

Bidder needs to pay INR 5,000/- for document processing through <https://eproc.cgstate.gov.in> during bid submission. The parties are advised to study the document carefully. Submission of response to this Request for Proposal shall be deemed to have been done after careful study and examination of this document with full understanding of its implications.

Bidders must ensure that they submit all the required documents indicated in the RFP document without fail. Bids received without supporting documents for the various requirements mentioned in the tender document are liable to be rejected at the initial stage itself.

CHiPS reserve the right to accept or reject in part or full any or all the offers without assigning any reasons.

3. INTRODUCTION

ABOUT CHIPS

CHIPS, a Registered Society promoted by the Government of Chhattisgarh, is the nodal agency and prime mover for propelling IT growth and implementation of IT plans in the State.

CHIPS is involved as State Designated Agency (SDA) in NeGP MMP's implementation of some mega IT Projects like CHOICE, e-Procurement, SDC, SWAN, Wi-Fi, Digital Secretariat, SLCM, GIS and CSCs. A professional approach is being adopted for the implementation of IT Projects using the services of e-governance experts and consultants from corporate and academia.

ABOUT THIS REQUEST FOR PROPOSAL (RFP)

The CHIPS requires to procure Scanner distribution for various Departments of Mantralaya, Mahanadi Bhawan, Naya Raipur in the State of Chhattisgarh under CG Digital Secretariat Project. The Scanners will be procured in a transparent manner through competitive bidding process. .

CHIPS invite Request for Proposal (RFP) for supply installation & maintenance of Scanner at various departments, Mantralaya under CG Digital Secretariat Project in the State of Chhattisgarh as per the Technical specification given in this Tender document for supply as above.

4. FACT SHEET

1	Tender No.	24/CEO/CHIPS/DS/Scanner/2016
2	Name of Work	Supply, Installation and Maintenance of Scanner under Digital Secretariat Project
3	Name of the tender issuer	CEO, CHIPS
4	Date of issue of tender document	04/October/2016
5	Date of Sending Pre Bid Query	13/Oct/ 2016
6	Publishing of Pre Bid Query Response	18/Oct/2016 on CHiPS website
7	Last Date for Submission of Bids	03 rd November 2016, 03:00 PM
8	Physical Submission of EMD(in the form of DD/BG)	03 rd November 2016 from to 03:00 P.M.to 5:00PM
9	Date of Opening of Technical Bids	04 th November 2016, 12:30 PM
10	Date of Commercial Bid opening	To be informed later through e-mail and telephone (Bidder should furnish the mobile number and e-mail of one authorized representative)
11	Place of Submission & Opening of Bids	Online on https://eproc.cgstate.gov.in
12	Address of Communication	Office of CHIPS , 2 nd Floor, SDC Building, Civil Lines, Near CSEB Office, Raipur, Chhattisgarh-492001
13	Cost of Tender Document	Rs 5,000 (Rs. Five Thousand only) through online transaction.
14	Earnest Money Deposit (EMD)	Rs.1,50,000/- (INR One lakh Fifty Thousand only) in form of Demand Draft (DD) Scheduled Bank in favor of CEO, CHIPS payable at Raipur. 1. Scan copy of DD/BG should be uploaded e- Procurement portal along with actual online bid submission. 2) Original copy of the DD should be submitted to CHiPS office between 03:00 PM to 05:00 PM on the last date of bid submission.
15	Availability of Tender Document	Tender can be downloaded from https://epro.cgstate.gov.in & www.chips.gov.in
16	Validity of Proposal	Proposal must remain valid 180 days after

		the Submission date
18	Bid Submission	Bid Submission will be online through https://epro.cgstate.gov.in

Note

1. The date of opening of the commercial bids will be intimated to the technical qualified bidders before the due date through Email or Telephone.
2. CHiPS reserve the right to change any schedule of bidding process. Please visit <https://eproc.cgstate.gov.in> regularly for the same.

5. ELIGIBILITY CRITERIA

This RFP is open to all High speed Scanner OEM's or their Authorized Representatives within India, who are eligible to do business in India under relevant Indian laws as in force at the time of bidding and meeting or exceeding all of the minimum Qualification criteria.

The Bidder must possess the requisite experience, strength and capabilities in providing the services necessary to meet the requirements as described in this tender Document. The Bidder must also possess the administrative capability, technical know-how and the financial wherewithal that would be required to successfully undertake the execution of orders during the for the entire period of the Contract.

Any Bidder not meeting even one of the qualification criteria as mentioned below shall be summarily rejected. The Bidders shall enclose documentary evidence for fulfilling the Eligibility in the Technical Bid. If a bidder fails to enclose the documentary proof for eligibility, their bid will be summarily rejected.

#	Minimum Eligibility Criteria	Proof to be submitted for fulfilling the Eligibility Criteria
1.	The bidder must be either an OEM or authorized representative by OEM	Manufacturers license in the case of OEM or Authorization in the name of bidder as per Annexure "A" in this RFP.
2.	The Bidder must have a average annual turnover of at least Rupees 3 Crores in each of the last three audited financial years (FY 13-14, FY 14-15, FY 15-16) in India and should not be a loss making entity.	Audited Balance sheet and Profit & Loss account statement of the Bidder for each of the last 3 audited financial years OR Certificate duly signed by Statutory Auditor of the Bidder for total turnover in each of the 3 given years.
3.	The Bidder must have successfully executed/executing work order of supply, installation and maintaining Desktop/ Printer/ Laptop/ Scanner of minimum value of Single order of Rs. 50 lakhs in India in last 5 years as on the date of submission of Bid for any of the State/Central Govt./PSU	Copy of Work order or Agreement to be attached.
4.	In case Bidder is not an OEM then an authorized undertaking will be required from the OEM stating that OEM will discharge all responsibilities under warranty for the period indicated in the contract, in case the Bidder fails to do the same for any reason.	Authorized undertaking from the OEM as per the Annexure "E"
5.	The Bidder should have valid Sales	a) Copies of Sales Tax, Service

#	Minimum Eligibility Criteria	Proof to be submitted for fulfilling the Eligibility Criteria
	tax/Service Tax Registration Certificate and PAN No.	Tax Certificate & PAN No.
6.	Bidder should not have been blacklisted and bankrupt by any of the State/Central Government or organizations of the State/Central Government in India in the past three years	Self-Declaration in this regard by the authorized signatory of the bidder. As per Annexure “G” .
7.	Authorized representative for signing the bid	The bidder should submit authorization certificate for signing the bid by Authorized person.
8.	The bidder should furnish, as part of its proposal, an Earnest Money Deposit (EMD) of the Rs.1,50,000/- (INR One lakh Fifty Thousand only). The EMD should be in the form of Demand Draft.	<p>EMD Should be submitted in form of Demand Draft (DD) from Nationalized / Scheduled Bank in favor of CEO, CHiPS payable at Raipur.</p> <p>1. Scan copy of DD should be uploaded in e- Procurement portal along with actual online bid submission.</p> <p>2) Original copy of the DD/BG should be submitted to CHiPS office between 03:00 PM to 05:00 PM on the last date of bid submission.</p>

6. SCOPE OF WORK

- a. CHiPS invites online bids from the manufacturers (Scanner/ OEM's) /their authorized distributors/Dealers for Supply, Installation and Maintenance of Scanners under Digital Secretariat Project as per the minimum technical specifications and other terms and conditions mentioned in this Tender document. The warranty shall be 36 months from the date of installation and commissioning at site. All the scanners will supply and install at Mahanadi Bhawan, Naya Raipur and Indrawati Bhawan, Naya Raipur
- b. The faulty Scanner should be replaced/ repair immediately after diagnose during installation and commissioning.
- c. The Successful Bidder must send a proposed delivery schedule to CHiPS well in advance. The Successful Bidder shall co-ordinate with Registrar/ General Administrative dept. Mantralaya /CHiPS and prepares a list where delivery is planned, so that installation and handing over can be carried out. The list of site with material quantity will be as per the **Annexure "C"**.
- d. The manufacturing date of the Scanner supplied shall not be older than 6 month from the date of delivery.
- e. The successful bidder or OEM should have Technical Assistance Centre (TAC)/ Repair Centre at Chhattisgarh location and also provide 24X7 helpdesk support and call log will assist in day to day resolution of all complaints at the listed departments.
- f. The Successful Bidder will also coordinate with Digital Secretariat application vendors and provide the necessary assistance for successful installation, integration and functioning of application.
- g. **The Successful Bidder will provide one technical manpower at Mantralaya and HOD building during 3 years period in office hours.**
- h. The technical manpower during office hours is required to support for scanner and Desktop supply under the Digital Secretariat Project. The total quantity supply of Desktop is Approx. 240 nos.. under Digital Secretariat Project.

7. BID SUBMISSION

7.1 General

- a) While every effort has been made to provide comprehensive and accurate background Information and requirements and specifications, Bidders must form their own Conclusions about the consulting services required. Bidders and recipients of this TENDER May wish to consult their own legal advisers in relation to this TENDER.
- b) All information supplied by Bidders may be treated as contractually binding on the Bidders, on successful award of the assignment by the CHiPS on the basis of this TENDER.
- c) No commitment of any kind, contractual or otherwise shall exist unless and until a formal written contract has been executed by or on behalf of the CHiPS. Any notification of preferred bidder status by the CHiPS shall not give rise to any enforceable rights by the Bidder. The CHiPS may cancel this public procurement at any time prior to a formal written contract being executed by or on behalf of the CHiPS.
- d) This TENDER supersedes and replaces any previous public documentation & Communications, and Bidders should place no reliance on such communications.
- e) Please refer “Guidelines_to_Bidders_EPS_v1.1” PDF documents download along with this tender for bidding process (Annexure - H).

7.2 Compliant Tenders / Completeness of Response

- a) Bidders are advised to study all instructions, forms, terms, requirements and other bidders are advised to study all instructions, forms, requirements, appendices and other information in the TENDER documents carefully. Online submission of the bid / proposal shall be deemed to have been done after careful study and examination of the TENDER document with full understanding of its implications
- b) Failure to comply with the requirements of this paragraph may render the Proposal non-compliant and the Proposal may be rejected. Bidders must:
 - i. Comply with all requirements as set out within this TENDER.
 - ii. Include all supporting documentations specified in this TENDER

7.3 Pre-Bid Meeting & Clarifications

Bidders Queries

- a) The Bidders will have to ensure that their queries for Pre-Bid should reach to CHiPS by email (Excel File only) on or before last date for sending pre-bid queries mentioned in Fact Sheet of this document through the e-mail of only authorized representative of the bidder.
- b) The queries should necessarily be submitted in the following format:

S. No.	TENDER Document Reference(s) (Section & Page Number(s))	Content of TENDER requiring Clarification(s)	Points of Clarification
1.			
2.			
3.			
4.			
5.			
6.			

- c) CHiPS shall not be responsible for ensuring that the bidder's queries have been received by them. Any requests for clarifications post the indicated date and time may not be entertained by the CHiPS.

7.4 Responses to Pre-Bid Queries and Issue of Corrigendum

- a) The Officer notified by the CEO, CHiPS will endeavour to provide timely response to the queries. However, CHiPS makes no representation or warranty as to the completeness or accuracy of any response made in good faith, nor does CHiPS undertake to answer all the queries that have been posed by the bidders.
- b) At any time prior to the last date for receipt of bids, CHiPS may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the TENDER Document by a corrigendum.
- c) The Corrigendum (if any) & clarifications to the queries from all bidders will be posted on the CHiPS website www.chips.gov.in and <https://eproc.cgstate.gov.in>.
- d) Any such corrigendum shall be deemed to be incorporated into this TENDER.
- e) In order to provide prospective Bidders reasonable time for taking the corrigendum into account, CHiPS may, at its discretion, extend the last date for the receipt of Proposals.

7.5 Key Requirements of the Bid

Right to Terminate the Process

- a) CHiPS may terminate the TENDER process at any time and without assigning any reason. CHiPS makes no commitments, express or implied, that this process will result in a business transaction with anyone.
- b) This TENDER does not constitute an offer by CHiPS. The bidder's participation in this process may result CHiPS selecting the bidder to engage towards execution of the contract.

7.6 TENDER processing Fees

Bidder needs to pay INR 5,000 to for document processing through <https://eproc.cgstate.gov.in> during bid submission.

7.7 Earnest Money Deposit (EMD)

- a) EMD needs to be submitted in Demand Draft/ BG in the name of CEO, CHiPS.:-
 - 1) Scan copy of DD should be uploaded e- Procurement portal along with actual online bid submission.
 - 2) Original copy of the DD should be submitted to CHiPS office between 03:00 PM to 05:00 PM on the last date of bid submission (please refer fact sheet in this RFP).
- b) EMD of all unsuccessful bidders would be refunded by CHiPS within 60 Days of the bidder being notified as being unsuccessful.
- c) EMD amount is interest free and will be refundable to the unsuccessful bidders without any accrued interest on it.
- d) The EMD may be forfeited:
 - If a bidder withdraws its bid during the period of bid validity.
 - In case of a successful bidder, if the bidder fails to sign the contract in accordance with this TENDER.

7.8 Submission of Responses

- a) Please refer "Guidelines_to_Bidders_EPS_v1.1" PDF documents download along with this tender for bidding submission process.

7.9 Authentication of Bids

A Proposal should be accompanied by a power-of-attorney in the name of the signatory of the Proposal for this TENDER.

7.10 Preparation and Submission of Proposal

Proposal Preparation Costs

The bidder shall be responsible for all costs incurred in connection with participation in the TENDER process, including, but not limited to, costs incurred in conduct of informative and other diligence activities, participation in meetings/discussions/presentations, preparation of proposal, in providing any additional information required by CHiPS to facilitate the evaluation process, and in negotiating a definitive contract or all such activities related to the bid process. CHiPS will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

7.11 Language

The Proposal should be filled by the bidders in English language only. If any supporting documents submitted are in any language other than English, translation of the same in English language is to be duly attested by the Bidders. For purposes of interpretation of the documents, the English translation shall govern.

7.12 Evaluation process

- a) CHiPS will constitute a Tender Evaluation Committee to evaluate the responses of the bidders.
- b) The Proposal Evaluation Committee constituted by the CHiPS shall evaluate the responses to the TENDER and all supporting documents / documentary evidence. Inability to submit requisite supporting documents / documentary evidence, may lead to rejection.
- c) The decision of the Tender Evaluation Committee in the evaluation of responses to the TENDER shall be final. No correspondence will be entertained outside the process of evaluation with the Committee.
- d) The Tender Evaluation Committee may ask for meetings with the Bidders to seek clarifications on their proposals.
- e) The Tender Evaluation Committee reserves the right to reject any or all proposals on the basis of any deviations.
- f) Each of the responses shall be evaluated as per the criteria and requirements specified in his TENDER.

7.13 Tender Opening

Received bids will be opened online. Participated bidders can be present online through

portal (<https://eproc.cgstate.gov.in>). Physical presence may not be required however participating bidders' authorized representatives can mark attendance online during bid opening.

7.14 Tender Validity

The offer submitted by the Bidders should be valid for minimum period of 180 days from the date of opening of Tender.

7.15 Tender Evaluation

- i) Initial Bid scrutiny will be held and incomplete details as given below will be treated as non-responsive. If Proposals;
 - a) Are not submitted in as specified in the TENDER document.
 - b) Received without the Letter of Authorization (Power of Attorney).
 - c) Are found with suppression of details
 - d) With incomplete information, subjective, conditional offers and partial offers submitted
 - e) Submitted without the documents requested in the checklist
 - f) Have non-compliance of any of the clauses stipulated in the TENDER
 - g) With lesser validity period.
- ii) All responsive Bids will be considered for further processing as below.

Tender evaluation Committee will prepare a list of responsive bidders, who comply with all the Terms and Conditions of the Tender. All eligible bids will be considered for further evaluation by a Committee according to the Evaluation process define in this TENDER document. The decision of the Committee will be final in this regard.

- a) Evaluation committee will examine the bids to determine whether they are complete, whether any computational errors have been made, and whether the bids are generally in order.
- b) The CHiPS may conduct clarification meetings with each or any bidder to discuss any matters, technical or otherwise.
- c) Further, the scope of the evaluation committee also covers taking any decision with regard to the Tender Document, execution/ implementation of the project including management period.
- d) Proposal shall be opened in the presence of bidders representatives who intend to attend at their cost. The bidders' representatives who are present shall sign a

register giving evidence of their attendance

Proposal document shall be evaluated as per the following steps.

The following section outlines the steps to be used for submission and processing of bids:

1. The bid shall be submitted in three parts, the EMD (Envelope- A), Tech-Commercial Bid (Envelope-B) & the Price Bid. Tech-Commercial Bid (Envelope-C) shall be submitted in e-Procurement Portal.

i) Earnest money Deposit (EMD)- Envelope-A: Bidder has to submit EMD of Rs. 1,50,000/- (Rs. One Lakh Fifty Thousand only) in the form of DD from any nationalized/ scheduled bank. The EMD should be sealed in one envelope marked "EMD".

ii) a. The Tech-commercial bid- Envelope-B in e-Procurement portal shall contain technical details of the item(s) quoted and also provide full details of deviations, if any from the technical specification mentioned. The bidder should fill-up the format given in **ANNEXURE-B**. No alternation / modification in the format shall be permitted. Make/ Model of the equipment quoted should be clearly specified. The bidder should enclose relevant technical brochures/ literatures for the item(s) quoted in support of the technical specification quoted.

b. The tech-commercial bid must contain -

1. Authorized signatory certificate from the appropriate authority.
2. Bid form as per **ANNEXURE-D** should be duly filled in, signed and complete in all respects.
3. Commitment letter for service support from the OEM as per **ANNEXURE-F**.
4. The Technical information of the products being offered along with brochure/ data sheet etc.
5. Any other terms and conditions from bidder (Please, note that the terms may or may not be acceptable to CHIPS).
6. All other supporting document as per eligibility criteria mentioned in this RFP.
7. Original tender documents with all pages duly signed and stamped.
8. Valid VAT/CST Certificate copy of bidder.

- iii) The Price bid shall be filled in e-Procurement portal as per format prescribed provided in **ANNEXURE-E** duly completed in all respects.
2. The Financial bid of only technically short listed bidders would be opened in presence of the authorized representatives of the bidder
 3. The language for bid submission is English.
 4. No bid can be modified subsequent to the deadline for submission.
 5. The Bidders should note that Prices should not be indicated in the Tech-commercial and should be quoted only in the e-Procurement portal. In case the prices are indicated in the Tech-commercial bid, the bid shall stand rejected.
 6. EMD of amount Rs. 1, 50,000/- (Rs. One Lakh Fifty Thousand only) shall be returned to unsuccessful bidder within 60 days after opening of Financial Bid and EMD of successful bidder will be returned after successful delivery and installation from release of work order from CH~~I~~PS.

8. INSTRUCTIONS TO BIDDERS

8.1 BID PRICE

- a. The price schedule should include, the price of goods at the site including all duties, sales taxes and other levies if any.
- b. Deviations from the specifications should be clearly brought out in the bid under technical compliance.
- c. All prices should be in Indian National Rupee (INR) and foreign Bidders should comply with all the rules and regulation of RBI, Excise and Custom at their own cost.

8.2 AWARDING CRITERIA FOR WORK ORDER

a. Suppression of facts and misleading information

- i. During the Bid evaluation, if any suppression or misrepresentation of information is brought to the notice of CHIPS, CHIPS shall have the right to reject the Bid and if after selection, CHIPS would terminate the work order as the case may be, will be without any compensation to the Bidder and the EMD/ Security Deposit as the case may be, shall be forfeited.
- ii. Bidders should note that any figures in the proof documents submitted by the Bidders for proving their eligibility is found suppressed or erased, CHIPS shall have the right to seek the correct facts and figures or reject such Bids.
- iii. It is up to the Bidders to submit the full copies of the proof documents to meet out the criteria. Otherwise, CHIPS may not consider such documents.
- iv. The Tender calls for full copies of documents to prove the Bidder's experience and capacity to undertake the project.

b. Tech-Commercial Bid Evaluation

The Bidders who have duly complied with the Eligibility Criteria will be eligible for further processing.

b. Price Bid Evaluation

- i. Bidders who are qualified in Tech- Commercial Bid (Envelope-B) only will be called for Price Bid opening. The Price Bids will be opened in the presence of the Bidders at CHIPS. The Bidders or their authorized representatives will be

- allowed to take part in the Price Bid opening.
- ii. The Price evaluation will include all Duties and Taxes as given below.
 - i) In cases of discrepancy between the cost quoted in Words and in Figures, cost quoted in words will be considered.
 - ii) In evaluation of the price of an imported item, the price will be determined inclusive of the customs duty;
 - iii) In evaluation of the price of articles which are subject to excise duty, the price will be determined inclusive of such excise duty;
 - iv) In a tender where all the tenderers are from within the State of Chhattisgarh, or where all the tenderers are from outside the State of Chhattisgarh, the sales tax shall be included for the evaluation of the price; and
 - v) Price evaluation will be Inclusive of all Taxes and Delivery charge up to respective location of Chhattisgarh,
 - iii. The lowest cost for all the equipment as per the above evaluation will be declared as L1. CHiPS will not be responsible for any erroneous calculation of tax rates or any subsequent changes in rates or structure of applicable taxes. All differences arising out as above shall be fully borne by the Successful Bidder.
 - iv. CHiPS may negotiate with the Lowest Cost offered Bidder (L1) for further reduction of the price.

c. AWARD OF CONTRACT

- i. After declaration of L1, CHiPS will issue Purchase Order to successful bidder and this RFP is the part of purchase order issued to successful bidder
- ii. If bidder fails to deliver the order beyond the delivery schedule, **a grace period of 15 days will be allowed. However, a penalty as mentioned in service clause in this RFP will be imposed on the bidders availing grace period time (of 15 days). Further, CHiPS may reserve the right to cancel the order and terminate the contract for faulty Bidder.**
- iii. No dispute can be raised by any Bidder whose bid has been rejected and no claims will be entertained or paid on this account.

d. CHiPS reserves the right to

- i. Negotiate with the Bidder whose offer is the lowest evaluated price for further reduction of prices.
- ii. Insist on quality/specification of materials to be supplied.

8.3 GENERAL TERMS AND CONDITIONS OF THE BID

Note: Bidders must read these conditions carefully and comply strictly while submitting their bids.

1. **THE BIDDER IS EXPECTED TO EXAMINE ALL INSTRUCTIONS**, forms, terms, and specifications in the bidding documents. Failure to furnish all information required in the bidding documents or submitting a Bid not substantially responsive to the bidding documents in any respect may result in the rejection of the Bid.
2. **THE BIDDER SHALL BEAR ALL THE COSTS** associated with the preparation and submission of its bid, and CHIPS in no case will be responsible or liable for these costs, regardless of conduct or outcome of bidding process.
3. **PROFESSIONAL EXCELLENCE AND ETHICS**. Tendering Authority requires that all Bidders participating in this Bid adhere to the highest ethical standards, both during the selection process and throughout the execution of the contract.
4. **CURRENCY OF FINANCIAL PROPOSAL** shall be made in Indian Rupees (INR) only.
5. **FAILURE OF THE SUCCESSFUL BIDDER** to comply with all the requirements shall constitute sufficient grounds for the annulment of the award, in which event CHIPS may make the award to the next lowest evaluated bidder or call for new bids.
6. **AMENDMENT/CANCELLATION**: The Tendering Authority reserves the right to cancel this Tender at any time without any obligation to the Bidders. The Tendering Authority at any time, prior to the deadline for submission of Proposals, may amend the Tender by issuing an addendum in writing or by standard electronic means. The addendum will be binding on all the Bidders. Bidders shall acknowledge receipt of all amendments. To give Bidders reasonable time to take an amendment into account in their Proposals, the Tendering Authority may, if the amendment is substantial, extend the deadline for the submission of Proposals.
7. **RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS**: The Tendering Authority reserves the right to accept any bid, and to annul the bid process and reject all bids at any time prior to award of contract, without assigning any reason & without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for the action.
8. **THE TENDERING AUTHORITY RESERVES THE RIGHT TO ACCEPT ANY BID** not necessarily the lowest, reject any bid without assigning any reasons.
9. **CONDITIONAL BIDS**: If a bidder imposes conditions, which is in addition to or in conflict with the conditions mentioned herein, his bid is liable to be summarily rejected. In any case none of such conditions will be deemed to have been accepted unless specifically mentioned in the letter of acceptance of bid issued by the Tendering Authority.

10. **PERIOD OF VALIDITY.** Bids shall remain valid for **180** days after last date for bid submission prescribed by CHiPS which may be extended with mutual consent. A bid valid for a shorter period may be rejected by CHiPS as non-responsive.
11. **LATE BIDS:** Any bid received by the Tendering Authority after the deadline for submission of bids will be rejected and will not to be considered.
12. **NOTIFICATION OF AWARD:** Prior to the expiration of the period of the bid validity, CHiPS will notify the successful bidder in writing that its bid has been accepted. After declaration of L1 CHiPS will release work order for same..
13. **ANY MATTER WHICH HAS NOT BEEN COVERED UNDER THESE PROVISIONS** shall be governed as per the provisions of Chhattisgarh State Government Rules.
14. **ACCEPTANCE TESTING:** The equipment will be tested by CHiPS or CHiPS nominated agency.
15. **PROPRIETARY RIGHTS:** The supplier shall indemnify the Purchase against all third party claims of infringement of patent, copy right, trademark, license or industrial design rights, software piracy arising from use of goods or any part thereof within India.
16. **DELAYS IN THE PERFORMANCE OF SUPPLIER'S OBLIGATION:** Any delay by the supplier in the performance of its delivery obligations shall render the supplier liable to any or all of the following sanctions – forfeiture of its EMD cum performance security, imposition of liquidated damages and / or termination of the work order for default.
17. **PENALTY:**
 - a) On delivery and Installation of Equipment:** All the items should be delivered & installed with in 45 in Mantralaya and HOD Building, Raipur from the date of placement of Work order by CHiPS, any delay will attract penalty of 0.5% of the undelivered item value per week up to a maximum of 5% and the penalty shall be deducted from final amount payable by CHiPS against the Work Order.
 - b) During Warranty Period:** The successful bidder should replace/ repair the faulty equipment's with in 72 hours from placing the call by CHiPS/Mantralaya officers. If bidders fail to repair/replace the faulty equipments will attract penalty Rs. 100 per day per equipment and Maximum of 15% for yearly payment.
18. **TERMINATION FOR DEFAULT:** CHiPS may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, terminate this contract in whole or in part.

- a. If the supplier fails to deliver any or all of the goods within the time period(s) specified in the contract.
- b. If the supplier fails to perform any other obligation (s) under the contract; or
- c. If the supplier, in either of the above circumstances does not rectify / remedy its failure within a period of 15 days (or such longer period as the CHiPS may authorize in writing) after receipt of the default notice from CHiPS. In the event CHiPS terminate the contract.

19. FORCE MAJEURE

- a. Notwithstanding the provisions of clauses 16, 17, and 18 the bidder shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, its delay in performance or other failure to perform its obligation under the contract is the result of an event of force majeure.
- b. For purposes of this clause, “Force Majeure” means an event beyond the control of the supplier and not foreseeable events may include, but are not restricted to, acts of CHiPS in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes and other acts of God.
- c. If a force majeure situation arises, the supplier shall promptly notify to CHiPS in writing of such condition and the cause thereof. Unless otherwise directed by CHiPS in writing, the supplier shall continue to perform its obligation under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.
- d. If the force majeure condition(s) mentioned above be in force for a period of 30 days or more at any times, CHiPS shall have the option to terminate the contract on expiry of 30 days of commencement of such force majeure by giving 14 days notice to the supplier in writing. In case of such termination, no damages shall be claimed by either party against the other, save and except those which had occurred under any other clause of this contract prior to such termination.

20. APPLICABLE LAW: The work order shall be interpreted in accordance with the laws of India, irrespective of the place of delivery, the place of performance or place of payment under the contract. The contract shall deem to have made at the place in India from where the contract has been issued.

21. NOTICES: Any notice given by one party to the other pursuant to this contract shall be sent in writing or by telegram or Telefax and confirmed in writing to CEO, CHiPS, SDC Building, Civil Lines, 02nd floor, Near Civil Lines Police Station, Raipur, Chhattisgarh-492001 Fax:- 0771-4066205, Ph No. 0771-4014158

A notice shall be effective when delivered or on the notice's effective date whichever is later.

- 22. TAXES & DUTIES:** The supplier shall be entirely responsible for all taxes, duties, license fee etc. All custom duties and levies, duties, Indian Foreign Exchange Law, RBI Guidelines, sales tax payable on components, raw materials and any other items used for their consumption or dispatched directly to respective location of colleges in the state of Chhattisgarh.

Any upward/downward revision of taxes shall be applicable at the time of invoicing. However, to arrive at the bid value of the respective bidder, bidder has to quote the charges inclusive of all taxes mentioning the prevailing tax rates.

- 23. DEFENCE OF SUITS:** If any action in court is brought against the CHiPS/ Consignee for failure or neglect on the part of the bidder to perform any acts, matters, covenants or things under the contract or for the damage or injury caused by the alleged omission of neglect on the part of the contractor, his agents, representatives or sub-contractors, workmen supplier or employees, the contractor in all such cases shall indemnify and keep CHiPS harmless from all costs, damages, expenses or decrees arising out of such action.

- 24. WARRANTY:** The Product quoted should be covered for Three year comprehensive onsite warranty from date of final delivery and acceptance by CHiPS / CHiPS nominated testing agency.

- 25. INSURANCE:** The delivery of goods to the destination is the responsibility of the Successful Bidder only. The goods supplied under the work order should be covered for comprehensive Insurance by the Successful Bidder till delivery and acceptance by the authorized person.

26. PAYMENT TERMS :

- a) All payments will be made in INR only.
- b) No advance will be paid or no letter of credit will be issued.
- c) 94% of the order value of work order on supply Installation and commissioning of all equipments
- d) 2% of the order value per **year** in total 6% in equal instalments after successful installation and commissioning of all equipments.
- e) The payment will be subject to fulfillment of warranty obligations and person deployed at Mantralaya.
- f) The Duties and Taxes as applicable at the time of supply within the Delivery Schedule specified in the Tender will be paid. In case, the Duties and/or Taxes have been reduced retrospectively, the successful bidder is liable to return the same.
- g) The Successful Bidder will have full and exclusive liability for payment of all Duties, Taxes and other statutory payments payable under any or all of the

Statutes/Laws/Acts etc now or hereafter imposed.

- h) Payment shall be made within 30 days of the submission of invoices.

ANNEXURE "A"

Certificate of Dealership/Authorization Letter

*(To be provided by the OEMs of devices as mentioned in this tender document
on their Letterhead)*

(Scanned copy of original to be uploaded online as part of the techno-commercial proposal
(Envelop B Online))

Date: _____

To,
CEO, CHiPS
Office of CHiPS
2nd Floor, SDC Building, Civil Lines,
Near CSEB Office, Raipur, Chhattisgarh-492001

Sir,

This is to certify that I/We am/are the Original Equipment Manufacturer in respect of the products listed below. I/We confirm that

- <Name of Bidder> have due authorization from us to provide product(s) listed below and related services of warranty, licensing and maintenance
- We endorse the warranty, contracting and licensing terms provided by <Bidder> as per the requirement of this tender.
- We further undertake that we as an OEM of the below mentioned equipment will discharge all responsibilities under warranty for the period indicated in the contract, in case the Bidder fails to do the same for any reason
- We also certify that the below mentioned product being supplied by the <Bidder> meets the minimum specifications given in the RFP.

The authorization will
remain valid till <Date of
renewal of dealership>Sr.

No.
1

Product Name

<Fill Model number and Product name>

...

Thanking You,

Yours faithfully,

Authorized Signatory (ies)[In full and initials]: _____

Name and Title of Signatory (ies): _____

Name of Bidding Company/Firm: _____

Address: _____ *(Affix the Official Seal of the
Bidding Company)*

ANNEXURE “B”

TECHNICAL SPECIFICATION AND COMPLIANCE SHEET

(Scanned copy of original to be uploaded online as part of the techno-commercial proposal
(Envelop B Online))

Date: _____

To,
CEO, CHiPS
Office of CHiPS
2nd Floor, SDC Building, Civil Lines,
Near CSEB Office, Raipur, Chhattisgarh-492001

I/We (Name of the Bidder) having registered office at (Address of the registered office) and local office at (Address of the local office), hereby declare and confirm that the specifications of the items offered match/exceed the ones quantified as minimum requirements in the Tender document.

Minimum Technical Specification for Scanner				
S. No	Functions	Required	Technical Specification Provided by Bidder	Compliance Yes/No
1	Scanning	Color		
2	Scan type	Sheetfed, ADF		
3	File formats	PDF; TIF; BMP; JPG		
4	Scan Volume	Min 6000 pages / Day		
5	PPM	60 ppm/120 ipm: 200 dpi Black & White, Color, Gray		
6		60 ppm/120 ipm: 300 dpi Black & White, Color, Gray		
7		40 ppm/80 ipm: 400 dpi Black & White, Gray		
8	ADF	Required		
9	Duplex	Required		
10	Pass	Single		
11	ADF Size	Min 80 pages		
12	Scanning Element	CIS		
13	Light Source	LED or equivalent		
14	Optical scanning resolution	Up to 600 x 600 dpi		

Minimum Technical Specification for Scanner

S. No	Functions	Required	Technical Specification Provided by Bidder	Compliance Yes/No
15	Output Resolution	75 dpi - 600 dpi (25 - 100 dpi increments)		
16	Interface – Hi-Speed	USB2.0		
17	Drivers support from Manufacturer Only	Microsoft® Windows® 8, Microsoft® Windows® 7, Microsoft® Windows® Vista, Microsoft® Windows® XP, Windows® 10.1, Barcode Read		
18	Compatible Software	Compatible with Finacle		

Yours faithfully,

Authorized Signatory (ies)[In full and initials]: _____

Name and Title of Signatory (ies): _____

Name of Bidding Company/Firm: _____

Address: _____ (Affix the Official Seal of the Bidding Company)

ANNEXURE “C”

List of Offices for delivery of Equipment in Raipur and Naya Raipur

S.N.	Name of Department
1	General Administration Department
2	Home
3	Jail
4	Finance
5	Commercial Taxes
6	Religious Trusts & Endowments
7	Revenue & Disaster Mang.
8	Transport
9	Sports & Youth welfare
10	Forest
11	Commerce & Industries
12	Mining
13	Energy
14	Agriculture
15	Co-operation
16	Labour
17	Public Health & Family Welfare
18	Urban Administration
19	Public Works Dept.
20	School Education
21	Law & Legislative affairs
22	Panchayat & Rural Development
23	Planning Economics & Statistics
24	Public Relation
25	Schedule Tribal & Schedule Caste
26	Social Welfare Dept.
27	Rehabilitation
28	Food, Civil Supplies & Consumer Protection
29	Culture
30	Water Resources
31	Housing & Environment
32	Tourism
33	Public Health Engineering
34	Animal Husbandry

35	Fisheries
36	Higher Education
37	Ayacut Dept.
38	Science & Technology
39	Technical Education & Man Power Dept.
40	20 Points Implementation
41	Public Undertakings
42	Aviation Dept.
43	Parliamentary Affairs
44	Women & Child Development
45	Rural Industries
46	Redressal of Public Grevinances
47	Backward classes & Minorities
48	Medical Education
49	Information Technology & Bio Technology
50	Chief Secretary Office
51	Chief Minister Secretariat

ANNEXURE “D”

BID FORM

(Scanned copy of original to be uploaded online as part of the techno-commercial proposal
(**Envelop B Online**))

To,
CEO, CHiPS
Office of CHiPS
2nd Floor, SDC Building, Civil Lines,
Near CSEB Office, Raipur, Chhattisgarh-492001
Fax:- 0771-4066205, Ph No. 0771-4014158

Sir,

Having examined the bidding documents, we undersigned, offer to supply and deliver (description of goods and services) in conformity with the said bidding documents as per the prices given in the price schedule. We undertake, if our bid is accepted, to commence delivery within (number) days and to complete delivery of all the items specified in the contract within (number) days calculated from the date of receipt of your Purchase Order.

We agree to abide by this bid for a period of 180 days from the date fixed for bid opening in instructions to bidders and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof, shall constitute a binding contract between us.

We understand that you are not bound to accept the lowest or any bid you may receive.

Dated _____ day of _____ 2016

Signature and Seal of the Bidder

ANNEXURE “E”

PRICE SCHEDULE

(To be filled online in e-Procurement portal only. If any bidder will upload the financial proposal in envelope A or B than bid shall be rejected)

To,
CEO, CHiPS
Office of CHiPS
2nd Floor, SDC Building, Civil Lines,
Near CSEB Office, Raipur, Chhattisgarh-492001

Bid form for bid no. ----- date of opening -----

1. We ----- hereby offer to supply the following items at the prices and within the period indicated below:

Sr. No.	Item	Qty. (Q)	Price per Unit (P)	Taxes (T)	Total price inclusive Taxes TA= Q * (P+T)
1	Scanners As per specification provided in Annexure B with all accessories and 3 years warranty with one Onsite personal support	135			
Total Amount in Figure					TA
Total Amount in Words					TA

2. All quoted prices should be **inclusive of all taxes and duties** prevailing on the date of proposal submission.
3. Since the price proposal is in INR, CHiPS shall not consider any upward variation/ fluctuation on account of any foreign exchange at any time during the currency of the contract.
4. Prices are valid for a period of 180 Days from date of submission of Bid.
5. Other than what is given above, the bidder is expected to account for any other deliverable to make the services successful and will be considered for commercial evaluation.
6. We will deliver the equipment based on the work order (requirement) received from CHiPS

Note:-

- a) The Bidders may prepare their bid form as per this Performa mentioned in e-Procurement portal
- b) No change in the Performa is permissible.
- c) No erasures or alterations in the text of the Bid are permitted. Any correction made in the Bid shall bear initial by the bidder.

Dated _____ 2016

(Signature and seal of manufacturer/ bidder)

ANNEXURE “F”

**COMMITMENT LETTER FROM HARDWARE MANUFACTURER
AUTHORIZATION & SUPPORT FORM**

Scanned copy of original (duly signed by bidder) as part of Technical Proposal to uploaded
Online - (**Envelope B –Online**)

To,
The Chief Executive Officer
SDC Building, Near Police Control Room
Civil Lines, Raipur- 492001

We have gone through the tender document for the said NIT and we authorise M/s. -
_____ (name of the bidder to said NIT) with office at
_____ to submit tender in response to the said NIT with equipment
_____ produced by us on the understanding and with the undertaking from our
side that the product offered in not at the end of its life cycle and we shall provide
expeditiously all spares and full maintenance support to the equipment's supplied by the
bidder for this tender throughout a period of Three year of warranty as required by the tender
document. Confirm that the products meet the technical & functional requirements &
Products quoted are latest version / specification and not the end of life.

This is also to certify that all products are ISO 9001, International Certified, and Restriction
of hazardous substances (RoHS) compliant.

Date: SIGNATURE OF AUTHORISED PERSON
Place: FULL NAME OF SIGNATORY
DESIGNATION AND SEAL OF SIGNATORY

Date: COUNTER SIGNATURE OF BIDDER
Place: NAME
DESIGNATION AND SEAL

ANNEXURE “G”

DECLARATION FOR NOT BLACK LISTED

Scanned copy of original (duly signed by bidder) as part of Technical Proposal to uploaded
Online - (**Envelope B –Online**)

Date

To,
CEO, CHiPS
Office of CHiPS
SDC Building, Civil Lines,
02nd floor, Near Civil Lines CSEB Office,
Raipur, Chhattisgarh-492001

Dear Sir,

Ref.: Tender No.

I / We hereby confirm that our firm has not been declared
banned or bankrupt or blacklisted by any government organization/Financial
institution/Court /Public sector Unit /Central Government.

Signature of Bidder.....

Place :

Name.....

Date :

Designation.....

Seal

Annexure – “H”

GUIDELINE FOR E-PROCUREMENT

Guidelines for bidders on using Integrated e-Procurement System Govt. of Chhattisgarh. <https://eproc.cgstate.gov.in>

Note: These conditions will over-rule the conditions stated in the tender document(s), wherever relevant and applicable.

1. Vendor / Bidder Registration on the e-Procurement System:

All the Users / Bidders (Manufacturers / Contractors / Suppliers / Vendors / Distributors etc.) registered with and intending to participate in the Tenders of various Govt. Departments / Agencies / Corporations / Boards / Undertakings under Govt. of Chhattisgarh processed using the Integrated e-Procurement System are required to get registered on the centralized portal <https://eproc.cgstate.gov.in> and get approval on specific class (e.g. A, B, C, D, UGE, UDE, Others/Open) from Public Works Department (in case to participate in tenders restricted to vendors / bidders in a particular class).

The non – registered users / bidders who are also eligible to participate in the tenders floated using the e-Procurement system are also required to be registered online on the e-Procurement system.

Vendors are advised to complete their online enrolment / registration process on the portal well in advance to avoid last minute hassle, it is suggested to complete enrolment at least four days before the last date of bid submission date, failing which may result in non-submission of bids on time for which vendor/end user shall be solely responsible.

For more details, please get in touch with e-Procurement system integrator, M/s. Mjunction Services Limited, Raipur – 492 001 on Toll free 1800 258 2502 or email helpdesk.eproc@cgswan.gov.in.

2. Digital Certificates:

The bids submitted online must be signed digitally with a valid Class II / Class – III Digital Signature Certificate to establish the identity of the bidders submitting the bids online. The bidders may obtain pair of Encryption & Signing Class – II / Class – III Digital Certificate issued by an approved Certifying Authority (CA) authorized by the Controller of Certifying Authorities (CCA), Government of India.

Note: It may take upto 7 to 10 working days for issuance of Class-II / Class-III Digital Certificate, Therefore the bidders are advised to obtain it at the earliest. It is compulsory to possess a valid Class-II / Class-III Digital Certificate while registering online on the above mentioned e-Procurement portal. A Digital Certificate once mapped to an account /

registration cannot be remapped with any other account / registration however it may be inactivated / deactivated.

Important Note: bid under preparation / creation for a particular tender may only be submitted using the same digital certificate that is used for encryption to encrypt the bid data during the bid preparation / creation / responding stage. However bidder may prepare / create and submit a fresh bid using his/her another / reissued / renewed Digital Certificate only within the stipulated date and time as specified in the tender.

In case, during the process of a particular bid preparation / responding for a tender, the bidder loses his/her Digital Certificate because of any reason they may not be able to submit the same bid under preparation online, Hence the bidders are advised to keep their Digital Certificates secure to be used whenever required and comply with IT Act 2000 & its amendments and CVC guidelines.

The digital certificate issued to the authorized user of an individual / partnership firm / private limited company / public limited company / joint venture and used for online bidding will be considered as equivalent to a no-objection certificate / power of attorney to the user.

Unless the certificate is revoked, it will be assumed to represent adequate authority of the specific individual to bid on behalf of the organization / firm for online tenders as per Information Technology Act 2000. This authorized user will be required to obtain a valid Class-II / Class-III Digital Certificate. The Digital Signature executed through the use of Digital Certificate of this authorized user will be binding on the organization / firm. It shall be the responsibility of management / partners of the concerned organization / firm to inform the Certifying Authority, if the authorized user changes, and apply for a fresh digital certificate for the new authorized user.

3. Online Payment:

As the bid is to be submitted only online, bidders are required to make online payment(s) of the Registration fee / Transaction or Service fees / EMD using the online payments gateway services integrated into the e-Procurement system using various payment modes like Credit Card / Debit Card / Internet Banking / Cash Card / NEFT / RTGS etc.

For the list of available online modes of electronic payments that are presently accepted on the online payments gateway services, please refer the link 'Payments accepted online' on the eProcurement portal <https://eproc.cgstate.gov.in>.

4. Setup of User's Computer System:

In order to operate on the e-Procurement system for a bidder / user, the computer system / desktop / laptop of the bidder is required to have Java ver. 765 , Internet explorer 9 / 11, latest Mozilla firefox with IE Tab V2 (Enhanced IE Tab) or any other latest browser. A

detailed step by step document on the same is available on the home page. Also internet connectivity should be minimum one MBPS.

5. Publishing of N.I.T.:

For the tenders processed using the e-Procurement system, only a brief advertisement notice related to the tender shall be published in the newspapers and the detailed notice shall be published only on the e-Procurement system. Bidders can view the detailed notice, tender document and the activity time schedule for all the tenders processed using the e-Procurement system on the portal <https://eproc.cgstate.gov.in>.

6. Tender Time Schedule:

The bidders are strictly advised to follow the tender time for their side for tasks / activities and responsibilities to participate in the tender, as all the activities / tasks of each tender are locked before the start time & date and after the end time & date for the relevant activity of the tender as set by the concerned department official.

7. Download Tender Document(s):

The tender document and supporting document(s) if any can be downloaded only online. The tender document(s) will be available for download to concerned bidders after online publishing of the tender and up to the stipulated date & time as set in the tender.

8. Submit Online Bids:

bidders have to submit their bid online after successful filling of forms within the specified date and time as set in the tender.

The encrypted bid data of only those bidders who have submitted their bids within the stipulated date & time will be accepted by the e-Procurement system. It is expected that the bidder complete his bid and submit within timeline, a bidder who has not submitted his bid within the stipulated date & time will not be available during opening.

Bid documents uploading during bid preparation should be less than five MB (for individual document) and over all bid documents should be less than fifty MB.

9. Submission of Earnest Money Deposit:

The bidders shall submit their Earnest Money Deposit Either as usual in a physically sealed Earnest Money Deposit envelope and the same should reach the concerned office OR Online using payment gateway as stated in the Notice Inviting Tender. Bidders also have to upload scanned copy of Earnest Money Deposit instrument OR Online Payment /NEFT/RTGS receipt along with the reference details online.

10. Opening of Tenders:

The concerned department official receiving the tenders or his duly authorized officer shall first open the online Earnest Money Deposit envelope of all the bidders and verify the same uploaded by the bidders. He / She shall check for the validity of Earnest Money Deposit as required. He / She shall also verify the scanned documents uploaded by the bidders, if any, as required. In case, the requirements are incomplete, the next i.e. technical and commercial envelopes of the concerned bidders received online shall not be opened.

The concerned official shall then open the other subsequent envelopes submitted online by the bidders in the presence of the bidders or their authorized representatives who choose to be present in the bid opening process or may view opened details online.

11. Briefcase:

Bidders are privileged to have an online briefcase to keep their documents online and the same can be attached to multiple tenders while responding, this will facilitate bidders to upload their documents once in the briefcase and attach the same document to multiple bids submitting.

For any further queries / assistance, bidders may contact:

1. The Service Integrator of e-Procurement system, M/s. Mjunction Service Ltd. on Help DeskToll free No. 1800 258 2502 or email helpdesk.eproc@cgswan.gov.in.
2. Mr. Shailesh Kumar Soni, Sr. Manager, Chhattisgarh Infotech & Biotech Promotion Society(CHiPS) on Tel. No. 0771 - 4014158 or email: pro-chips@nic.in.